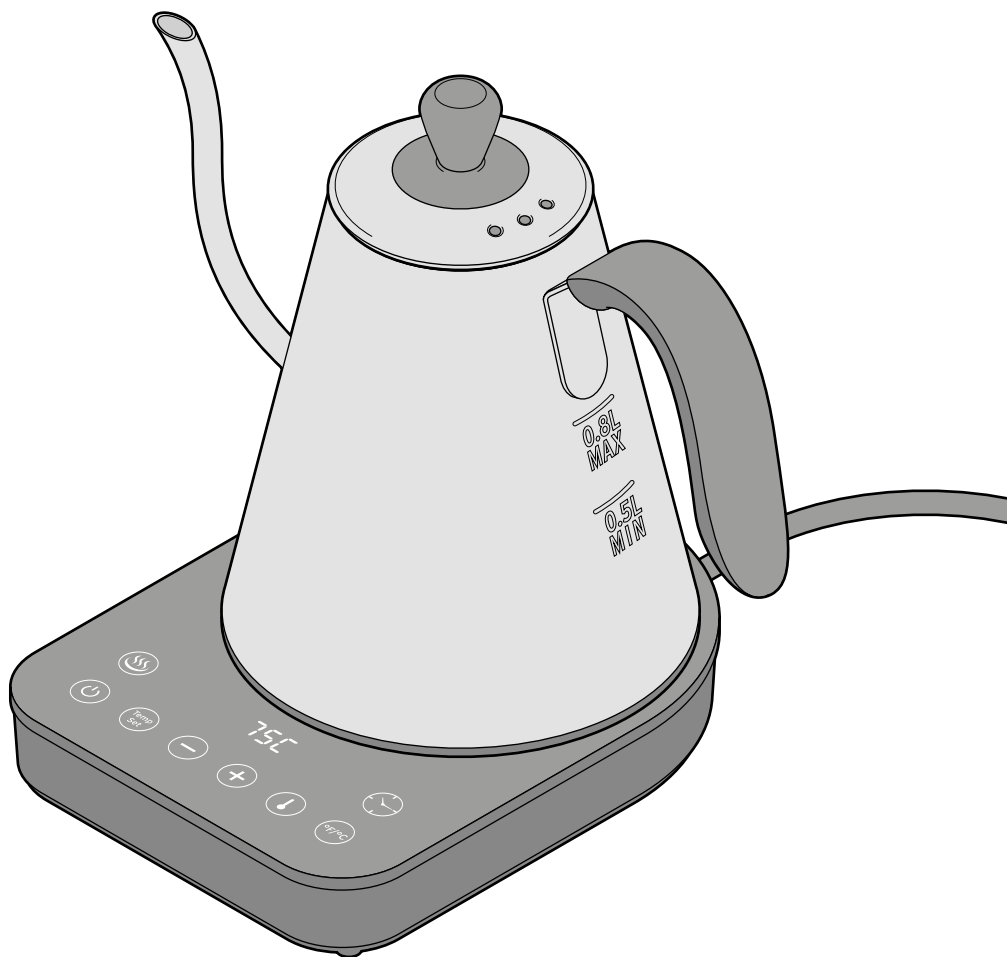


Tchibo

Gooseneck Kettle



en Instructions for use and warranty

Tchibo GmbH D-22290 Hamburg · 117210FVXXVI · 2026-01

Dear Customer

Your new gooseneck kettle is great for making tea or coffee.

The ideal water temperature for the perfect coffee is between 92 °C and 95 °C and should remain constant.

Your new kettle heats water to temperatures of between 60 °C and 100 °C.
The temperature that the water has already reached is shown on the LED display.

You can select a default temperature of between 70 °C and 95 °C or set the temperature individually down to the last degree. You can also use the fast-boil function to boil water in an instant. Once the required temperature has been reached, the kettle switches off automatically.

The warming function keeps the water at a constant temperature – ideal if you want to make tea or coffee.

The gooseneck spout allows you to dose the hot water precisely when pouring.

The timer helps you to keep an eye on the time when boiling water for tea, for example.

For safety's sake, this appliance features an automatic switch-off and a cut-out switch to prevent it from overheating and boiling dry.

We hope you enjoy using this product!

Your Tchibo Team



www.tchibo.de/instructions

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About these instructions

This product is equipped with safety features. Nevertheless, read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage.

Keep these instructions for future reference. If you give this product to another person, remember to also include these instructions.

Symbols in these instructions:



This symbol warns you of the danger of injury.



This symbol warns you of the danger of injury caused by electricity.

Signal words in these instructions:

DANGER warns you about the imminent threat of serious or fatal injury.

WARNING warns you about the potential risk of serious or fatal injury.

CAUTION warns you about the risk of minor injuries.

NOTICE warns you about the risk of material damage.



This indicates additional information.

Safety warnings

Intended use

- The kettle is solely intended for heating water. Heating milk, mulled wine, soups, carbonated drinks or other liquids will damage the appliance.
- The kettle is not suitable for heating any kind of food. Packed or bottled foods must not be placed in the water to heat them or keep them warm.
- The kettle is designed for the quantities usual in private households. It is not suitable for use, for example, in the staff kitchens of commercial establishments, in farm buildings, bed and breakfast accommodations or by customers in hotels, motels etc., nor is it suitable for commercial purposes.

Danger to children and people with a restricted capability of using appliances

- Children must not be allowed to play with the appliance. Keep children under 8 years of age away from the appliance and mains cable.

- This appliance can be used by children aged 8 and over and by people...
 - ... with reduced physical, sensory or mental capabilities or
 - ... with a lack of sufficient experience and/or knowledge, provided
 - ... they are supervised or
 - ... have been trained in the safe use of the appliance and
 - ... understand the potential dangers.Children must not be allowed to clean the appliance unless they are over 8 years old and supervised. This appliance is maintenance-free. The kettle and its mains cable must be kept out of the reach of children under the age of 8 from the time of switching on until the appliance has completely cooled down.
- Keep the packaging material out of the reach of children. It poses several risks, including a risk of suffocation!

Danger due to electricity

- The base, mains plug and mains cable must not come into contact with water or other liquids. This could result in electric shock. You should therefore not place the kettle near to sinks, for example. Never use the appliance outdoors or in rooms with high humidity (such as garages, basements or bathrooms).
- Never immerse the kettle in water or other liquids. Water must not be allowed to come into contact with the electric components from below.
- Do not operate the appliance while your hands are damp.
- Immediately dry off any water that may have overflowed to prevent it from coming into contact with electrical components.
- Always remove the kettle from the base to fill it with water.
- Only connect the kettle to a properly installed, earthed power socket with a mains voltage rating that matches the one shown in the “Technical specifications” of the appliance (see nameplate underneath the base). Do not use an extension lead.
- The power socket must be easily accessible so that you can unplug the appliance quickly if needed.
- The appliance must not be used with a time switch or separate remote control system.
- Never leave the appliance unattended while it is switched on.
- Remove the mains plug from the socket...
 - ... if you are not using the appliance,
 - ... if a malfunction occurs and
 - ... during thunderstorms.To do so, always pull on the plug, not on the mains cable.
- To completely disconnect the appliance from the power supply, remove the mains plug from the power socket.
- Do not use the appliance if the kettle, base or mains cable show any visible signs of damage.
- Keep the appliance and mains cable away from sources of heat such as hobs or open gas flames. This could cause them to melt. Keep the mains cable away from sharp edges.
- Remove the mains plug from the power socket and wait until the kettle has cooled down completely before cleaning the appliance.

- Do not make any modifications to the product. Do not attempt to replace the mains cable yourself. Only have repairs to the kettle, base or mains cable carried out by a specialist workshop or the customer care service. Improper repairs can result in considerable risks to the user.

Warning - health hazards

- Pour away any residual water to prevent a build-up of bacteria. For the same reason, do not reheat leftover water.

Danger - risk of scalds / burns

- Always place the appliance on a solid and even surface. Ensure that it cannot fall over and that the mains cable does not hang down from the work surface to avoid pulling down the appliance accidentally.
- Do not move the appliance while it is in use. Only ever take hold of the kettle by its handle.

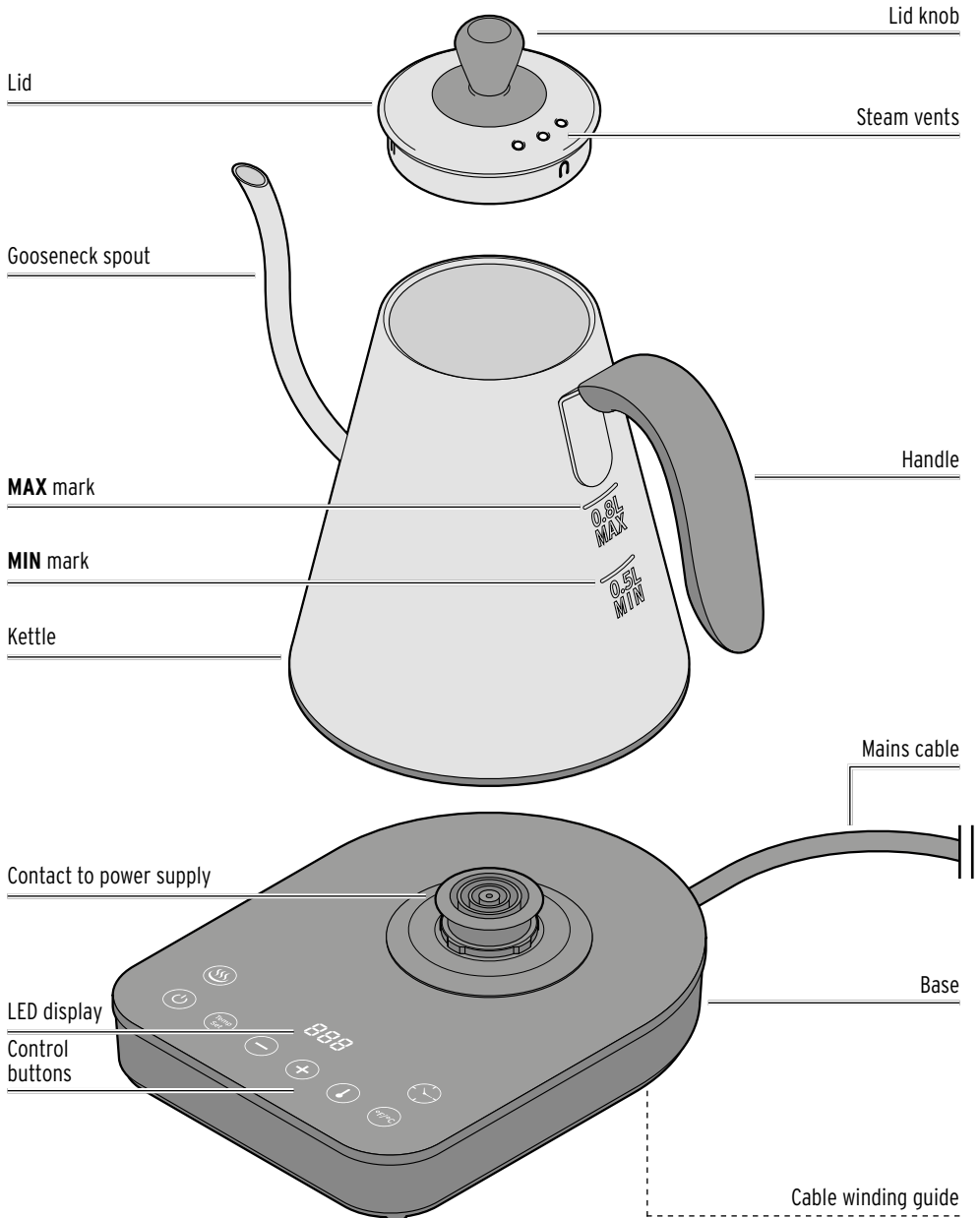
- Risk of scalds due to contact with rising steam!
Always ensure that the kettle is switched off before filling it with water. Make sure the lid is always on and firmly closed and do not open it while water is boiling or while you are pouring it out. Do not touch the kettle and lid during the boiling process or immediately afterwards. Only ever take hold of the kettle by its handle and the lid by the knob.
- Do not fill the kettle with less than 0.5 litres or more than 0.8 litres of water. If there is not enough water in the kettle, the appliance may overheat. If it is too full, boiling water can splash out.
- To prevent hot water from spilling out, always pour hot water out slowly and do not tilt the kettle too much when doing so.
- When descaling, do not pour too much vinegar solution into the kettle, as the mixture foams strongly when boiling and may boil over.

- The heating element inside the kettle takes longer to cool down than the other parts. Touching it too soon may cause burns!

Material damage

- Place the appliance on a heat-resistant surface. Any water that splashes out could damage the surface.
- Do not cover the appliance during use, as it could overheat.
- Take care that steam escaping from the appliance cannot damage wallpaper, wall cabinets, lamps installed under wall cabinets or other items. Turn the spout away from furniture and walls.
- Do not use any caustic, aggressive or abrasive products for cleaning.
- Do not clean the inside of the kettle with a sponge, brush or similar implement in order to avoid damaging the coating of the heating element. Only rinse it with clear water and clean it as described in the section "Cleaning, descaling and storing".
- To avoid limescale deposits, descale the kettle at regular intervals as described in the section "Cleaning, descaling and storing".
- Although the kettle is protected from boiling dry with a cut-out switch, it must never be operated without water.
- To protect the contact to the mains supply from dust, splashwater, etc., always place the kettle back onto the base even when it is not being used.
- Only use the kettle with the base provided.
- Some varnishes, plastics or types of furniture polish may react adversely to the material of the non-slip feet and soften them. To avoid unwelcome marks on your furniture, place a non-slip mat under the appliance's base if necessary.

At a glance (features)



Control buttons



On/Off switch and
start heating-up process
at preset temperature



Select default temperature



Reduce temperature gradually



Increase temperature gradually



Switch between °F and °C



Heat quickly to 100 °C



Switch on and interrupt timer



Switch warming function on/off

Safety features

The appliance is fitted with safety features to prevent it from overheating and causing a fire.

Boil-dry protection

The boil-dry protection switch is triggered if there is too little or no water in the kettle.

The pre-heating process is stopped but the display remains on. A series of beeps will sound. The appliance is ready for use again after about 15 minutes.

1. If it is clear that the boil-dry protection switch has been triggered, unplug the mains plug.
2. Pour out any remaining water and then remove the lid so that the kettle can cool down more quickly.
3. Wait for about 15 minutes for the kettle to cool down.

4. Fill the kettle with sufficient water (at least 0.5 l). A series of beeps will sound when the kettle is ready for use again. Switch on the kettle as usual.



The boil-dry protection may also be triggered if the heating element is covered in limescale. If this happens, descale the appliance as described under “Cleaning, descaling and storing”.

Thermal cut-off (overheat protection) and internal fuse

The thermal cut-off or the fuse inside the appliance switch the appliance off permanently if ...

... the temperature inside the kettle exceeds the permissible value.

... the current exceeds the permissible value.

The appliance cannot be switched on again even after 15 minutes.


- ▷ Do not under any circumstances try to use the appliance again. Contact the customer care service or have the appliance checked and repaired by a qualified electrician.

Automatic switch-off

The warming function (see section “Warming function”) keeps the water at the same temperature for up to 60 minutes without interruption. Once the time is up, the kettle switches off automatically for safety reasons.

Allow it to cool a little before using it again.

Tips and information on use

- Once the water has boiled and the appliance has switched off, the kettle must cool down for about 30 seconds. You can then switch the kettle on again to heat up more water.
- If you remove the kettle from its base while the water is heating up, the heating process will stop. You will then have to press  to start the process again.
- Even if you are not currently using the kettle: Place the kettle on the base to protect the contacts from dust and splashes of water.
- Always pour away any remaining water to prevent germs developing. Do not reheat leftover water. Do not let surplus water cool down fully in the kettle, since this increases the formation of limescale.
- If you use the warming function, you should boil water in the appliance at least once a day. This prevents germs developing.
- To avoid limescale deposits, descale the kettle at regular intervals as described in the section “Cleaning, descaling and storing”.

Setting up and connecting the kettle



DANGER - risk of scalds/burns

Always place the appliance on a solid and even surface. Ensure that it cannot fall over and that the mains cable does not hang down from the work surface to avoid pulling down the appliance accidentally.

NOTICE - material damage

Take care that steam escaping from the appliance cannot damage wallpaper, wall cabinets, lamps installed under wall cabinets or other items. Turn the spout away from furniture and walls.

1. Fully unwind the mains cable from the cable winding guide.
2. Place the base on an even, level surface.
3. Insert the mains plug into the socket.

You will hear beeping sounds, the buttons will light up faintly and **_ _ _** will appear on the LED display.

If the kettle is already placed on the base, the current water temperature appears on the LED display.

Prior to first use

1. To remove product residues, fill the kettle up to the **MAX** mark and put on the lid on.




The steam vents must be pointing towards the handle to make sure hot water does not accidentally escape through the steam vents if the kettle is tilted too much when pouring.

2. Place the kettle on its base.

The current water temperature will appear on the LED display.

▷ Press any button.

You will hear beeping sounds and all remaining buttons will light up.

3. Press  to boil the water.

You will hear beeping sounds and the water will start to heat up.

The increasing water temperature is shown on the LED display.

As soon as the required temperature has been reached, you will hear a beep and the water will stop heating up.

4. Pour out the heated water and repeat the process two more times.

The kettle is now ready for use.

Use

As soon as you connect the mains plug to the socket, you will hear beeping sounds, the buttons will light up faintly and **_ _ _** will appear on the LED display.

When you place the kettle on the base, the current water temperature will appear on the LED display.



If the kettle is not standing on the base, you can only switch on the button lights and use the timer function.


Switching on the button lights




▷ Press any button.


All remaining buttons will light up.

Selecting the temperature and starting to heat water

You now have the option of...


... selecting a default temperature by pressing the  button,

... setting an individual temperature by pressing the ,  and  buttons, or...

... boiling the water quickly by pressing the  button.

The adjustable temperature range is between 60 °C (140 °F) and 100 °C (212 °F).

Heating up water with a default temperature


1. Press .



The previously set temperature will flash 3x on the LED display. When using the kettle for the first time, the factory default setting **85C (185F)** will flash on the display.

2. Keep pressing  until you have reached the required temperature.


The temperature changes as follows: **70C > 75C > 80C > 85C > 90C > 95C > 70C.**
(158F > 168F > 176F > 185F > 194F > 204F > 158F)

The selected temperature will flash 3x.

Press  while the temperature is flashing.

You will hear beeping sounds and the  button and the selected temperature on the LED display will flash 3x. The water will then start to heat up. The  button will flash and the increasing temperature will be shown on the LED display.



• If you do not press  while the temperature is flashing, the current water temperature will once again appear on the LED display and the water will not start to heat up.

• If the set water temperature is below the current temperature, the set temperature will flash 3x; you will then hear beeping sounds and the current temperature will appear on the LED display once again. The water will not start to heat up.




Once the water temperature has reached the selected temperature, the water will stop heating up, you will hear beeping sounds and all buttons will remain constantly lit again.

Heating up water with an individually set temperature


1. Press .



The previously set temperature will flash 3x on the LED display.



2. Set the desired temperature by pressing  and .

 Holding down the  and  buttons will make the temperature increase/decrease faster.

The set temperature will flash 3x.


3. Press  while the temperature is flashing.




You will hear beeping sounds and the  button and the selected temperature on the LED display will flash 3x. The water will then start to heat up. The  button will flash and the increasing temperature will be shown on the LED display.

-  If you do not press  while the temperature is flashing, the current water temperature will once again appear on the LED display and the water will not start to heat up.
- If the set water temperature is below the current temperature, the set temperature will flash 3x; you will then hear beeping sounds and the current temperature will appear on the LED display once again. The water will not start to heat up.



Once the water has reached the set temperature, it will stop heating up, you will hear beeping sounds and all buttons will remain constantly lit again.


Fast-boil function

▷ Press  to boil the water quickly.

You will hear beeping sounds and the  and  buttons will flash and the water will automatically start to boil. There is no need to press  as well (see section “Heating up water with a default temperature” and “Heating up water with an individually set temperature”).


The increasing temperature is shown on the LED display.

Once the water temperature reaches 100 °C (212 °F), the water will stop heating up, you will hear beeping sounds and the  and  buttons will remain constantly lit again.


 It may be that in very elevated regions, the max. temperature of 100 °C (212 °F) can not be reached due to the altitude. The water will then stop heating up once it reaches 93 °C (199 °C), for example.

Heating water up slowly

When you select a **default temperature** or set it **individually**, the appliance will slowly approach the set temperature by switching the heating elements on and off. This stops the set temperature from being exceeded. You will be able to hear the heating elements switching on and off with a clicking sound.

 The appliance then maintains this temperature by switching the heating elements on and off, even when the warming function is in use. The slow heating process is not used for the fast-boil function.

Stopping the water heating up

- ▷ To stop the water heating up, ...
 - ... press  or
 - ... remove the kettle from its base.


Switching between °C and °F

The kettle must be on its base with the button lights switched on. The current water temperature will be displayed.



▷ Press .


The display will switch from °C to °F and vice versa.

Warming function



 The warming function cannot be used with the fast-boil function.




▷ To maintain a specific water temperature, press .

A series of beeps will sound and the  and  buttons will flash. The water temperature will be kept the same for one hour. Once the hour is up, the appliance will switch off.


▷ To stop the warming function, press  again or remove the kettle from its base.

All buttons will remain constantly lit again.

 • To stop the warming function, press  again or remove the kettle from its base. However, the appliance will save the set temperature. You do not need to reset it.


• Even when the warming function is being used, you can still set a new temperature using the ,  and  buttons.

Timer function


 The timer function can only be used if the kettle is not on its base.

▷ To start the timer function, press .

The seconds will be counted up from **0001** to a max. of **3000** on the LED display.

▷ To stop the timer function, press  once again.

The number of seconds that have been reached will remain on the display.


▷ To reset the number of seconds, press  for a third time.

The seconds will be counted up from **0001** again.

▷ To switch off the timer function, press .

--- appears on the LED display again.

Switching the kettle off

▷ Hold down the  for a approx. 3 seconds.

All of the buttons and the display will go out.

Automatic switch-off function


If you do not press any of the buttons for approx. 9 minutes, the kettle will switch itself off, unless you have selected the warming function.

After use



WARNING - risk of fatal electric shock

To completely disconnect the appliance from the power supply, remove the mains plug from the power socket.

1. Press the  button for approx. 3 seconds.

All of the buttons and the display will go out.

2. Empty out the kettle completely and leave it to cool.

Cleaning, descaling and storing



WARNING - risk of fatal electric shock

- To completely disconnect the appliance from the power supply, remove the mains plug from the power socket.
- Never place the kettle or its base in the dishwasher for cleaning.



Do **not** clean the inside of the kettle with a sponge, brush or similar implement in order to avoid damaging the coating of the heating element.

Cleaning

1. Switch the appliance off, empty it completely and let it cool down. Remove the mains plug of the base from the power socket.
2. Wipe off the power supply contact and mains cable with a dry cloth only.
3. Wipe the outside of the kettle, the glass plate and the sides of the base with a soft, slightly damp cloth. To remove stubborn stains, add a little solution of mild washing up liquid and water to the cloth.
4. Dry all appliance parts thoroughly. If there are any damp parts that are hard to reach, always leave the kettle to dry completely before using it again.

If you regularly heat water only to below the boiling point or if you have not used the appliance for a long time, the inside of the kettle will need to be cleaned. It is generally sufficient to boil one amount of water and then pour it away.

Descaling

- Limescale deposits do not present a health risk but may impair the appearance and taste of water.
- Regular descaling saves energy and increases the service life of the kettle.
- The amount of limescale in the kettle depends on the degree of hardness of the tap water you use. The harder the water, the more often you should descale the kettle, particularly if limescale deposits are visible.
Descaling approximately every 2-3 months is normally sufficient.
- For descaling, we recommend a mixture of 1 part vinegar or citric acid to 3 parts water.



DANGER - risk of scalds/burns

The vinegar or citric acid solution must **not boil**, as vinegar froths up considerably when it reaches boiling point.

1. Provide for sufficient ventilation.
2. Fill the kettle with 0.8 litres of vinegar or citric acid solution.
3. Heat up the solution to 85 °C (see chapter "Use", section "Heating up water with a default temperature").
4. Switch the appliance off, pull the mains plug of the base out of the power socket and leave the solution in the kettle overnight.
5. Empty the kettle and fill it with 0.8 litres of clear tap water.
6. Boil the water briefly (see chapter "Use", section "Fast-boil function").
7. Pour out the hot water and rinse the kettle thoroughly with clear water.

Storing



WARNING - fatal risk of electric shock

Remove the mains plug from the socket when the appliance is not in use.



DANGER - risk of scalds/burns

Let the appliance cool down completely before putting it away.

- ▷ Store the appliance in a clean, dry, frost-free place.
- ▷ Protect it from being dropped, mechanical shocks, dust and direct sunlight.
- ▷ Do not place any heavy or hard objects on the base.
- ▷ Place the kettle on the base to protect the contacts from dust and moisture.
- ▷ If you are not using the kettle for a longer period of time: Descale the kettle and wrap the mains cable onto the cable winding guide on the bottom of the base before storing the appliance.

Technical specifications

Model:	616 789
Mains voltage:	220 - 240 V ~ 50/60 Hz
Power:	1000 W
Energy consumption in stand-by:	approx. 0.3 W
Capacity:	0.5 - 0.8 l
Protection class:	I (⊕)
Automatic switch-off:	after approx. 9 minutes

Ambient temperature:	+10 to +40 °C
Made exclusively for:	Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

In the course of product improvement, we reserve the right to make technical and visual modifications to the product.



Problems / solutions

• Not working.	• Is the kettle plugged in?
• The appliance switches off unexpectedly.	<p>• Has the overheat or boil-dry protection switch been triggered? Proceed as described under “Safety features”. If the appliance still cannot be used after 20 minutes, it is faulty. Contact the customer care service.</p> <p>• Has the appliance been in operation for 9 minutes, without a button being pressed? For safety reasons, it will then switch off automatically. See the section titled “Automatic switch-off in the chapter “Safety features”.</p> <p>• Was the appliance continually set to warming mode for 60 minutes? For safety reasons, it will then switch off automatically. See the section titled “Automatic switch-off in the chapter “Safety features”.</p> <p>• Is there limescale in the kettle? Descale it.</p>
• The boiling process takes longer than usual.	• Is the lid closed properly?
• The appliance does not switch off automatically when the water boils.	• The kettle is faulty. Contact the customer care service.

Disposal

This product and its packaging have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of the **packaging** at a recycling point that sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



Appliances marked with this symbol must not be disposed of along with normal household waste!

You are legally obliged to dispose of old appliances separately from household waste. Electronic appliances contain hazardous substances. If stored or disposed of improperly, these may cause harm to health or the environment. Information about collection points where old appliances can be disposed of free of charge is available from your local authorities.

Warranty

Tchibo GmbH grants a **24 month warranty** from the date of purchase.

Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

We will remedy all defects in workmanship or materials **within the warranty period**. In order for the warranty to be granted, all warranty claims must be accompanied by proof of purchase from Tchibo or from an authorised Tchibo distribution partner. This warranty is valid within the EU, Switzerland and Turkey.

The warranty does not cover worn parts, consumables, or damage resulting from improper use or inadequate descaling. Parts and consumables can be ordered from our customer care service.

This warranty does not restrict **statutory warranty rights**. Statutory warranty rights can be asserted free of charge.

Service and repair

If, contrary to our expectations, a defect is found, please contact our customer care service. Our customer consultants will be happy to advise you on further procedure.

If you have any questions relating to product information, ordering accessories or servicing, please contact our customer care service.

Please have the product number to hand in case of any queries.

Customer care service

Email: **service@tchibo.de**

Product number: 616 789
