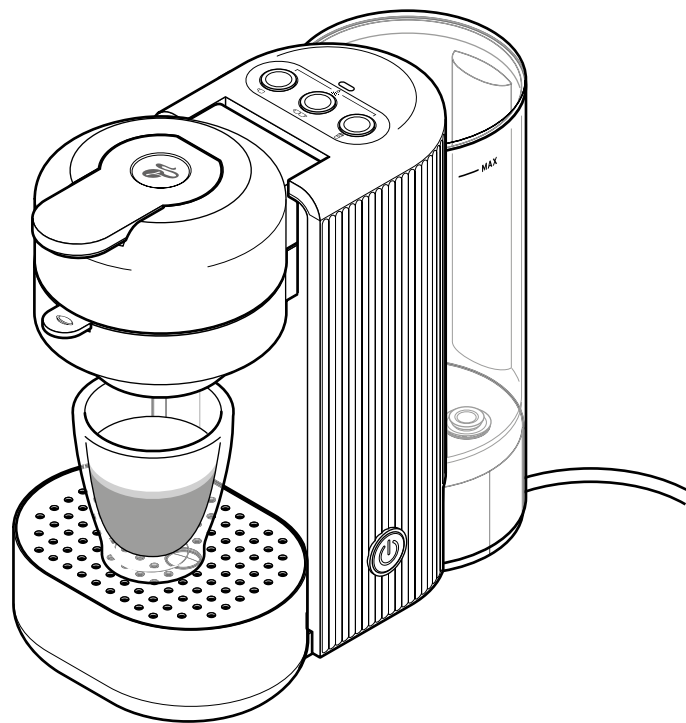


**Tchibo**

# Pad Machine



**en** Instructions for use and warranty

## **“Call me Pad” - your new pad machine**

**Pick up your favourite pads for your new Tchibo pad machine to make yourself delicious coffee quickly and easily at the touch of a button!**

### **Your Tchibo Team**



All of our machines are subjected to careful checks, which involve testing them with coffee and water. For this reason, despite thorough cleaning, you may still find minimal amounts of coffee or water residue in the machine. This is not a sign of poor quality - the machine is in perfect working order.



[www.tchibo.de/instructions](http://www.tchibo.de/instructions)

(Please enter the product number in the box labelled “Bedienungsanleitungssuche” and click on “Suchen”)

---

## Advantages of the pad system and interesting facts

This coffee machine has an individual portioning system: for each pad, it freshly brews 1-2 cups of coffee, ensuring a full-bodied flavour in every cup.

### Suitable pad types

All commercially available coffee soft pads with an outer diameter of 7 cm can be used in the machine.

Coffee pads with a smaller diameter will not deliver optimal results.

Hard pads for espresso machines must not be used.

For an optimum coffee experience, we recommend using coffee pads from Tchibo. Tchibo coffee pads are specially designed for the machine, at 120 ml per pad.

### Tips for an enjoyable coffee experience

- Stir the coffee before drinking. This ensures the strength of the coffee is the same throughout the cup.
- For small quantities, we recommend preheating the cup before making the coffee. Run a small amount of hot water into the cup. Pour away the hot water just before making the coffee.
- The aroma will be preserved for longer if you make sure to always seal the big pack of pads shut.
- Fill with fresh water daily. Rinse the water tank briefly beforehand.
- If you have not used the machine for several days, proceed as described in the chapter "Rinsing the machine".

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## About these instructions

This product is equipped with safety features. Read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage.

Keep these instructions for future reference.

If you give this product to another person, remember to also include these instructions.

Symbols used in these instructions:



This symbol warns about the danger of injury.



This symbol warns about the danger of injury caused by electricity.

Signal words in these instructions:

**DANGER** warns about the imminent risk of serious or fatal injury.

**WARNING** warns about the potential risk of serious or fatal injury.

**CAUTION** warns about the potential risk of minor injury.

**NOTICE** warns about the potential risk of material damage.



This symbol indicates additional information.

## Safety warnings



### Intended use

The machine is suitable for brewing coffee using commercially available coffee soft pads with an outer diameter of 7 cm:

Smaller pads will not deliver satisfactory results.

Hard pads are not suitable and must not be used.

- The machine has been designed for household use and use in household-like environments, e.g.
  - shops, offices or similar work spaces,
  - farming estates,
  - by guests in hotels, motels, bed and breakfasts and other places offering accommodation.
- The machine is not suitable for commercial purposes.
- If the machine is used in household-like environments, it must be overseen and cleaned by trained personnel. Maintenance that goes beyond cleaning is not necessary for this machine.

### Location

Set up the machine in a dry indoor room. Avoid rooms with high levels of humidity or a high dust content. The machine is suitable for use at ambient temperatures of +10 to +40 °C.

### Danger to children and to people with limited ability to operate appliances

- Children must not be allowed to play with the appliance. Keep the appliance and its connection cable away from children under the age of 8 and from animals.

- This appliance may be used by children aged 8 and over or by people with reduced physical, sensory or mental capabilities, or who lack experience and/or knowledge, provided they are supervised or have been trained in the safe use of the appliance and understand the potential dangers.
- Children must not be allowed to clean the appliance unless they are over 8 years of age and supervised while doing so. This appliance is maintenance-free.
- Set up the machine out of the reach of children.
- Keep the packaging materials out of the reach of children. They pose several risks, including the risk of suffocation!

#### **Danger due to electricity**

- Never immerse the machine, mains plug or connection cable in water, as this could cause an electric shock. Never touch the mains plug with wet hands. Do not use the machine outdoors.
- Do not clean the machine with a water jet and do not set it up anywhere where it could be cleaned with a water jet.
- Remove the water tank from the machine to refill it. Do not fill the water tank beyond the **MAX** mark.
- Never leave the machine to operate unattended.
- Only connect the machine to a properly installed, grounded power socket. The mains voltage must comply with the requirements stated in the machine's technical specifications.
- Do not kink or crush the connection cable. Keep it away from sharp edges and sources of heat.
- Do not use the machine if the machine, connection cable or mains plug is damaged or if the machine has been dropped.

- Do not make any modifications to the machine, its connection cable or other parts. Electrical appliances must only be repaired by qualified electricians as improper repairs can cause considerable damage. Have repairs carried out only by a specialist workshop or as arranged by our customer care service.
- If the connection cable of this machine becomes damaged, it must be replaced by the manufacturer, the manufacturer's customer service or a similarly qualified person in order to avoid danger.
- To disconnect the machine from the mains power completely, remove the mains plug from the power socket.
- Remove the mains plug from the power socket ...
  - ... if a fault occurs,
  - ... if the machine is not going to be used for a prolonged period,
  - ... before cleaning the machine.
 Always pull on the mains plug, not the connection cable.

#### **Fire hazard**

- Position the machine in such a way that it is free-standing for use; never place it directly against a wall, in a corner, in a cupboard, against curtains, etc. Do not place it under, for example, wall cabinets, which could be damaged by the rising steam.

#### **Danger of damage to health**

- Empty and clean the water tank, pad holders and drip tray regularly, especially if you do not use the machine for a long time.
- Change the water in the water tank daily to prevent germs from collecting.
- Use only the cleaning and descaling agents listed in these instructions, and only appropriate cleaning utensils to clean this machine. The use of other cleaning agents can lead to health hazards.

## Danger of scalds/burns

- Do not touch the beverage spout during or immediately after use. Avoid coming into contact with the beverage coming out of the spout.
- Do not fold up the locking lever during operation, keep the brew head closed until a beep sounds to indicate the end of the coffee making process and do not remove the drip tray prematurely.
- Only touch the pad holder by the handle. Never take out the pad holder while the machine is brewing coffee.
- The pads are very hot immediately after brewing. Do not touch them!
- The surfaces of the appliance stay warm after use.
- If there is too little water in the tank during preparation, the machine will stop the brewing process. The indicator light on top of the machine flashes red. The brewing process will **automatically** resume once the water tank has been filled and reinserted into the machine.
- If no liquid flows out of the pad holder or the brew head is difficult or impossible to open, part of the machine may be clogged (see “Problems / solutions”).  
In this case, switch off the machine and leave it to cool down sufficiently before taking out the pad holder to remove the blockage. Otherwise, hot liquids could spray out of the pad holder due to excess pressure.

## Material damage

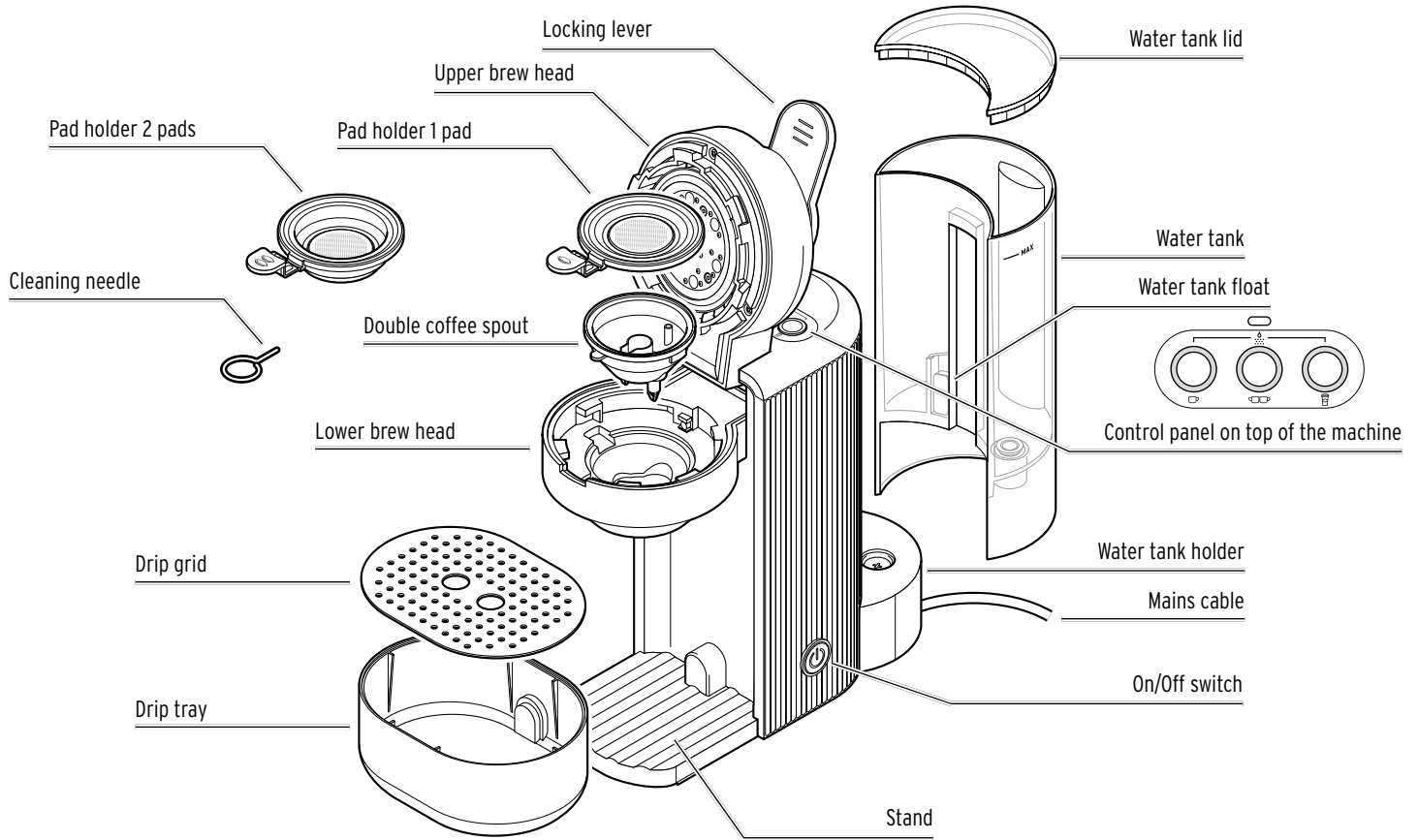
- The stand for the drip tray contains a magnet. Keep cards with magnetic strips such as credit cards, debit cards, etc. away from the stand. The cards could otherwise become damaged. You should also keep magnetic memory storage media, watches and any devices that could be affected or functionally impaired by magnetism away from it.
- Only use the machine with the double coffee spout, pad holder and water tank inserted.
- Never use the machine without water.
- Only fill the water tank with fresh, cold tap water or drinking water. Do not use carbonated mineral water or any other liquid.
- Only fill the pad holder with coffee soft pads. Do not use capsules, damaged pads or expired pads. Never fill the machine with loose coffee powder or coffee beans, as this will damage it. In these cases, any necessary repairs will not be covered by the warranty.
- Descale the machine as soon as the machine indicates that this is necessary (see “Problems / solutions”).
- Do not lift the machine by its locking lever. To move the machine, always hold it by the outer casing.
- To use the machine, place it on a stable, flat, level surface that is well lit and not sensitive to heat or moisture.
- To ensure that the plastic parts do not melt, do not place the machine on a hob or immediately next to a hot oven, radiator or anything similar.

- Route the connection cable in such a way that it is not a tripping hazard. Do not let the connection cable hang down from the surface the machine is put on so that the machine cannot be pulled down by it.
- The machine is equipped with non-slip feet. Work surfaces often have varnished or plastic finishes and are treated with a variety of care products. Some of these may contain substances that react adversely to the non-slip feet and soften them.
- The machine must not be exposed to temperatures below 4 °C. Residual water in the heating system could freeze and cause damage.

The type plate is on the bottom of the machine.

- Sound pressure level <70 dB(A).

## At a glance (features)



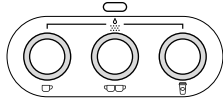
## Control panel - button functions

### Switching the machine on / off

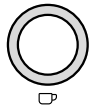


The On/Off switch is located on the side of the machine.

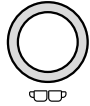
### Making coffee



The control panel is located on top of the machine.



**Make 1 cup of coffee**

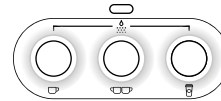


**Make 2 cups of coffee**






**Make 1 to-go cup**

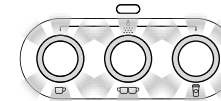
### Buttons ...



... light up

**Machine is ready**

- ▷ Briefly press one of the buttons  /  /  to start the brewing process.

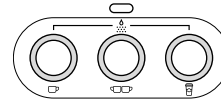


... flash

**Upper brew head not closed correctly**


When you press any button, 2 beeps sound.

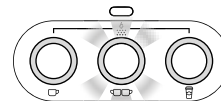
- ▷ Press the locking lever down until it clicks into place.



... do not light up/flash (any more)

**Machine has switched off automatically after 5 minutes without use**

- ▷ Press the On/Off switch  to switch the machine on again.



**One of the buttons flashes, the others do not light up**

**Brewing in progress**

## Indicator light displays

### Indicator light ...



... flashes red

#### **Water tank empty**

When you press any button,  
2 beeps sound.

- ▷ Fill the water tank, see chapter  
“Making coffee - Filling the water  
tank”.  
If the brewing process has already  
started, it will automatically continue.



... lights up yellow

#### **Descal machine**

see chapter “Descaling”.



... flashes yellow/red alternately

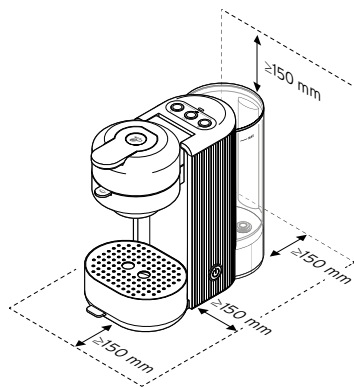
#### **Descaling process in progress**

## Initial operation

### Prior to first use

**i** The packaging materials protect the machine during transport. Keep the packaging in case you need to transport or return the machine.

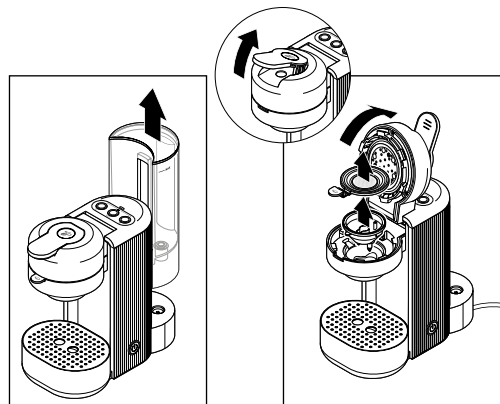
1. Remove all packaging materials and check the product for completeness and any damage. The drip grid is fixed in place with an adhesive strip that you will need to remove.
2. Place the machine ...
  - ... on a level worktop or surface that is not sensitive to moisture.
  - ... close to a power socket. The length of the connection cable is approx. 80 cm.
  - ... at a distance of at least 1 m from hot, flammable surfaces (hobs, ovens, radiators, etc.).



- ... approx. 150 mm away from walls.
- ... at least 150 mm distance upwards to base cabinets or similar.

The illustration shows the space required for operation. To remove the water tank, you will need to first pull it up at least 6 cm. Keep this in mind when choosing where to set up the machine.

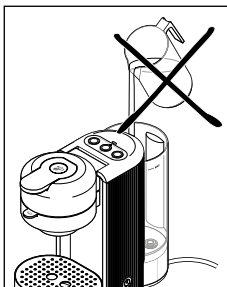
3. Take the water tank, the pad holder and the double coffee spout out of the machine.



The pad holder and double coffee spout are inserted in the lower brew head. Lift up the locking lever first, followed by the whole upper brew head, until you hear and feel it click into place. Remove both parts.

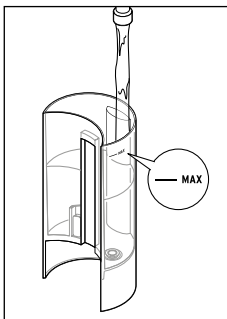
The second pad holder can be found in the packaging.

4. Rinse the water tank, double coffee spout and both pad holders with warm water and a little washing-up liquid before using them for the first time. Rinse them with clear water and dry them thoroughly.

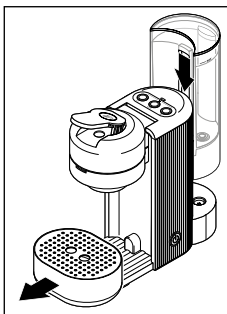


**DANGER** -  
risk of fatal electric shock

**Never pour water directly into the water tank while the tank is still in the machine!**

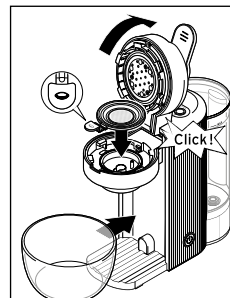


5. Only fill the water tank up to the **MAX** mark.

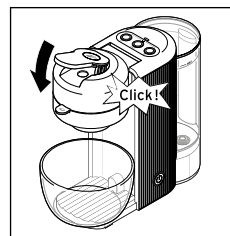


6. Put the lid on the water tank.  
Reinsert the water tank into the machine and push it down as far as it will go.  
Ensure that the water tank has been inserted properly, otherwise no water will be dispensed.

7. Take the drip tray out of the machine.

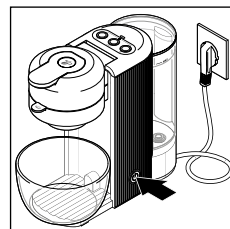



8. Place a sufficiently large container (at least 1000 ml) on the drip tray stand.  
9. Insert the double coffee spout and the pad holder for **1 pad** (for initial operation without coffee pad!) into the machine.

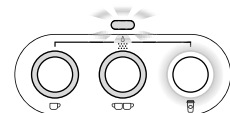



10. Fold down the upper brew head, followed by the locking lever.  
You should hear and feel both parts click into place.

Warning: If, after switching on the machine, the 3 control buttons flash and 2 beeps sound when a button is pressed, the brew head or the locking lever is not closed correctly.



11. Insert the mains plug into an easily accessible power socket.  
12. To switch on the machine, press the On/Off switch  on the side of the machine.



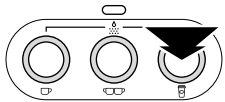
The button for to-go cups  on the top of the machine lights up continuously, the indicator light flashes yellow.


**WARNING**

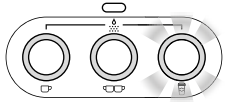
risk of scalds/burns

Hot water, hot coffee and hot steam can cause scalding.

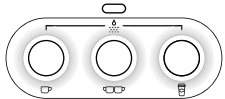
- Never touch the double coffee spout during or immediately after use. Avoid coming into contact with the liquid coming out of the spout.
- Do not open the brew head while coffee/water is being dispensed.




13. To start dispensing liquid (in this case only hot water), press the to-go cup button .



The button flashes, the indicator light goes out. After a brief moment, hot water comes out of the double coffee spout.

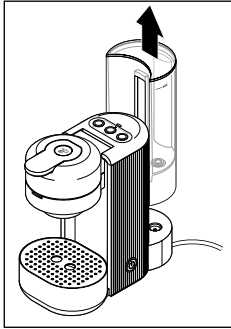


When liquid stops being dispensed, a beep sounds and all 3 control buttons light up continuously again.

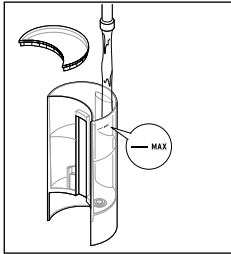
14. Replace the holder for **1 pad** with the holder for **2 pads**, refill with water if necessary and empty the container underneath. Then press the to-go cup button  again. The machine dispenses the amount of hot water needed for one cup.
15. Pour away the water that has run through the machine.  
The machine is ready for use.

## Making coffee

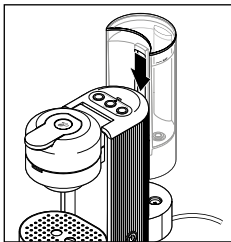
### Filling the water tank



1. Take the water tank out of the machine.

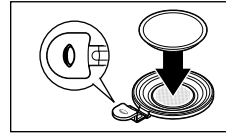


2. Only fill the water tank up to the **MAX** mark.

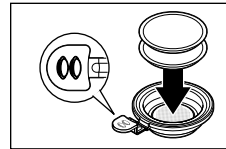


3. Reinsert the water tank into the machine.

### Selecting the pad holder and inserting the pad



- ▷ For a single, normal-sized cup of coffee, take the pad holder for 1 pad and insert **one** pad.



- ▷ For two, normal-sized cups or a large cup of coffee, take the pad holder for 2 pads and insert **two** pads.

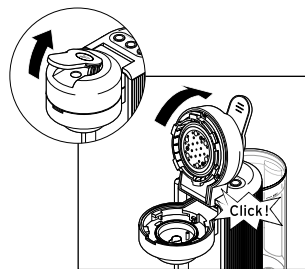
Also use the pad holder for 2 pads with 2 pads inserted if you want to make a particularly strong coffee in a normal-sized cup.

### Please note the following when inserting the pads:

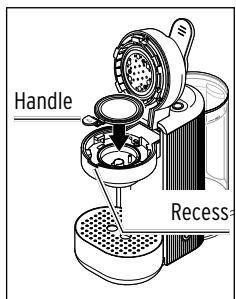
- The more carefully you insert the pads, the better the coffee will turn out.
- It is important to distribute the coffee powder in the pad evenly to the edge so that no water flows around the pad.

### **NOTICE** - material damage

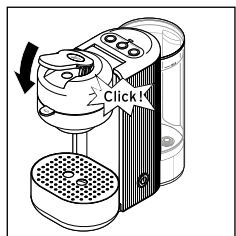
- Never put damaged pads, loose coffee powder or instant coffee into the pad holder.



1. Lift up the locking lever first, followed by the whole upper brew head, until you hear and feel it click into place.



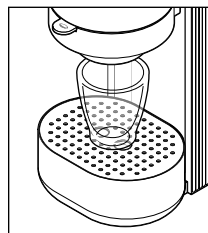
2. Insert the pad holder (with the pad/s) into the lower brew head: The handle must be in the recess.



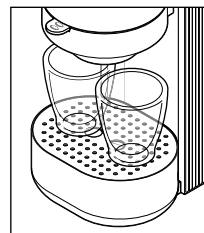
3. Fold down the upper brew head and the locking lever. You should hear and feel both parts click into place.

**If the brew head does not close easily, check again that the coffee pad is positioned correctly.**

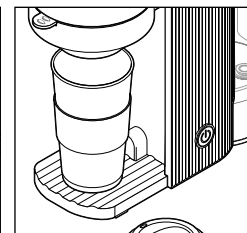
## Using large / small cups or glasses



Normal-sized coffee cups fit on the drip tray.

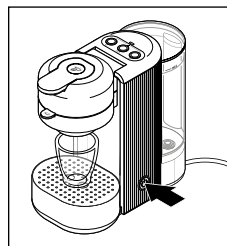



For tall cups, remove the drip tray.

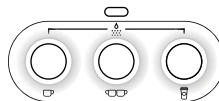


Please note: The coffee always flows out of both openings of the double coffee spout.

## Switching the machine on



1. To switch on the machine, press the On/Off switch  on the side of the machine.



The 3 control buttons on top of the machine light up continuously.

The machine is ready.

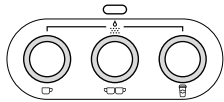


## WARNING




risk of scalds/burns

Hot water, hot coffee and hot steam can cause scalding.

- Never touch the double coffee spout during or immediately after use. Avoid coming into contact with the liquid coming out of the spout.
- Do not open the brew head while coffee/water is being dispensed.



2. Depending on how much coffee you want and how strong you want it, press either the ...

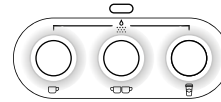
- ...  button for a normal cup of coffee (1 pad inserted) or a particularly strong coffee (2 pads inserted)
- ...  button for double the amount of coffee (2 pads inserted)
- ...  button for a large cup (2 pads inserted).

The button pressed will flash during the brewing process, the other two buttons will go out.

The preset amount of coffee is dispensed.



To develop the best possible aroma, the machine only requires a small quantity of water at first to moisten the powder (pre-infusion) and starts again after a short pause to continuously dispense the remaining quantity of water. After a short delay, the finished coffee flows out of the two openings on the double coffee spout.

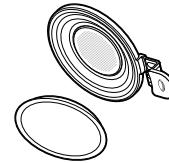


When the coffee has been made, all 3 control buttons light up again and a beep sounds.

3. Take out the coffee cup and enjoy your freshly made coffee.

## Disposing of used pads


1. **Make sure you wait** until the buttons light up continuously again and a beep sounds to indicate the end of the brewing process before lifting up the upper brew head and removing the pad holder. Otherwise the pad may burst. Only touch the pad holder by the handle.



2. Do not touch the hot pad, even to dispose of it. Instead, shake it out of the pad holder.
3. Dispose of the used pad according to the pad manufacturer's instructions.

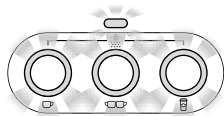
## Machine reactions

### Automatic switch-off

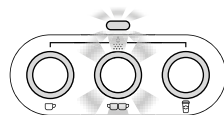
- If you do not press any buttons for approx. 5 minutes when the machine is switched on, the machine switches off automatically.
- ▶ To switch the machine back on, you need to press the On/Off switch  again.

When the control buttons remain permanently lit, the machine is ready for use again.

## Water level sensor



If all 3 buttons light up and the indicator light flashes red **before the start** of a brewing process, there is not enough water in the water tank for a complete brewing process. The control buttons are blocked. You must refill the tank with water before you can start a new brewing process.



If, **during** the brewing process, the indicator light and the selected button start flashing and the brewing process stops, there is not enough water in the water tank to complete the brewing process that has been started.

- ▷ Remove the water tank and refill with water.

**Never pour water directly into the water tank while the tank is still in the machine!**




**Be sure to leave the cup under the double coffee spout.**

- ▷ Replace the water tank. The brewing process continues automatically.

## Beverage quantity

You can determine the quantity and strength of the coffee by the number of pads used (either 1 or 2 - never more than this!) and by the amount of water that passes through.


### Preset beverage quantities

Button	Preset beverage quantity	Pad holder for 1 pad	Pad holder for 2 pads
	approx. 120 ml*	classic, mild coffee	strong, intense coffee
	approx. 240 ml*	---	classic, mild coffee (e.g. for preparing 2 cups at the same time)
	approx. 260 ml*	---	classic, mild coffee (suitable for Tchibo to-go cups)


\* Thanks to the double spout, you can make 2 cups of coffee at the same time. The indicated beverage quantity per cup is halved accordingly.


### Setting the beverage quantity

You can programme each of the 3 buttons to continuously dispense liquid from approx. 40 ml to 300 ml liquid. This way, you can assign a different amount to each button according to your needs.

1. Prepare the machine as previously described ("Filling the water tank" / "Selecting the pad holder and inserting the pad").
2. Switch the machine on with the On/Off switch .

3. To adjust the amount of water for ...

... **1 cup**, press the  button and hold it down until the desired quantity of coffee has been dispensed.  
Then release the button.


... **2 cups**, press the  button and hold it down until the desired quantity of coffee has been dispensed.  
Then release the button.

... **a large cup**, press the  button and hold it down until the desired quantity of coffee has been dispensed.  
Then release the button.

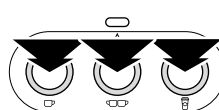
Please note: A small amount of residual coffee will flow out at the end of each cycle.

The button you hold down starts flashing after about 3 seconds.  
This shows you that the programme is activated.

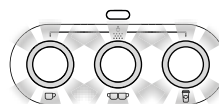
When you release the button, a beep sounds to confirm the programme.  
From now on, each new coffee will be brewed with the water quantity set.

 Please note: If 5 beeps sound, either the minimum quantity (approx. 40 ml) was not reached or the maximum quantity (approx. 300 ml) was exceeded when programming.  
The programmed quantity is then automatically increased to the minimum quantity or decreased to the maximum quantity.

## Reset






▶ To reset the water quantity to factory settings, press all 3 buttons at the same time for approx. 3 seconds.



To confirm, the 3 control buttons flash 3 times and 3 beeps sound.


## Setting a different beverage quantity on a one-off basis

To use **less water** for a single coffee **one time only** ...

1. Press one of the buttons  /  /  as usual.
2. Press the button again as soon as enough coffee has run through.  
The machine will prematurely stop dispensing coffee.

To use **more water** for a single coffee **one time only** ...

1. Put a large enough cup under the double coffee spout.
2. Brew a coffee as usual.
3. Restart the brewing process without inserting a new pad.
4. To cancel the second cycle prematurely, press the button again as soon as enough coffee has run through.

 These settings are not adopted. The next time a coffee is made, the preset quantity will be dispensed again. You can find out how to change the coffee quantity permanently at the start of the previous section.

## Rinsing the machine

If you have not used the machine for more than 2 days, rinse it once by running 2 cups of water (without the coffee pad) through it by pressing the ☐☐ button.

### Cleaning



#### **DANGER -**

risk of fatal electric shock

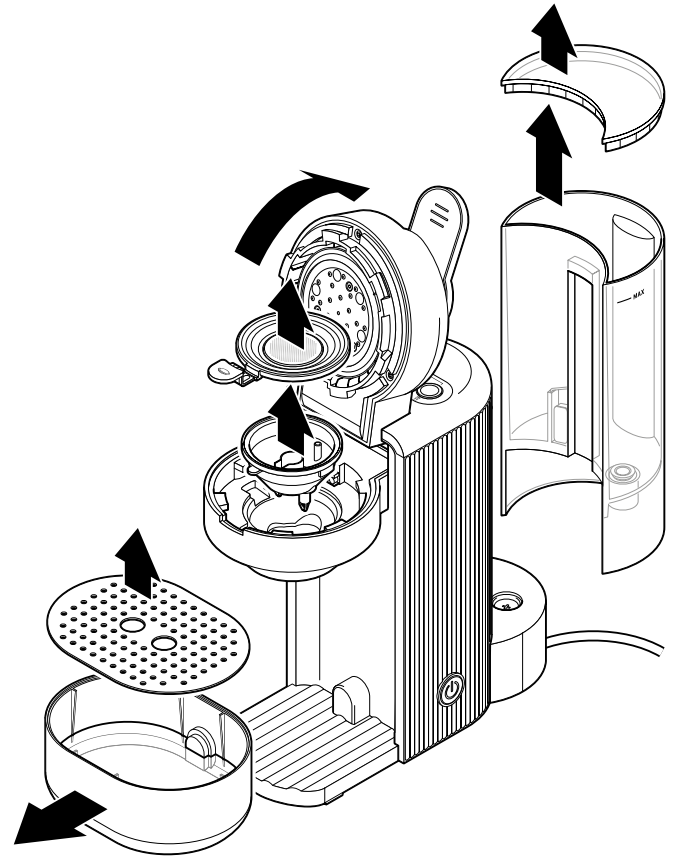
- Switch off the machine and remove the mains plug from the power socket before cleaning the machine.
- Never immerse the machine, mains plug or mains cable in water or any other liquids.
- Do not clean the machine using a water jet; only clean it as described below.

#### **CAUTION - material damage**

- Do not use any caustic, aggressive or abrasive products for cleaning.
- The water tank must not be cleaned in the dishwasher.

#### **As required**

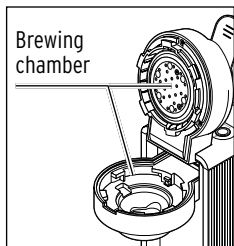
- ▷ Wipe the **casing** with a soft, damp cloth as required.
- ▷ If residual coffee or water has collected in the **drip tray**, pour it out as soon as possible and rinse the drip tray briefly under running water to prevent mould from forming.



### Daily / after use

- ▷ Rinse the **water tank** under running water on a daily basis.  
This prevents limescale deposits or other particles from clogging the opening on the bottom of the water tank.
- ▷ Rinse the **pad holder** under running water after use.
- ▷ When using coffee pads with added ingredients - especially dairy products - rinse the pad holder and the **double coffee spout** thoroughly after each use.

### Clean thoroughly once a week



- ▷ Wipe out the **brewing chamber** with a damp, soft cloth.

- ▷ Clean the **water tank**, the **double coffee spout**, the **pad holders**, the **drip grid** and the **drip tray** at least once a week in warm water with washing-up liquid.  
Then rinse out the parts thoroughly under running water and dry them.  
With the exception of the water tank, all parts are dishwasher-safe.
- ▷ Then reinsert all parts into the machine.

### Before descaling and as required



- ▷ To prevent the **pad holder** from becoming blocked or to remove deposits, carefully insert the fine cleaning needle provided into the opening on the underside of the pad holder and move the needle back and forth a little.

## Descaling


**CAUTION** – damage to the machine due to limescale deposits

Limescale can damage the machine.

- **Descale the machine as soon as it indicates that this is necessary (after approx. 40 litres).**

This increases its service life and saves energy.

- Do not use any descaling agents made on the basis of formic acid.
- Use a standard, liquid, descaling agent suitable for coffee and espresso machines. Other agents may damage materials in the machine and/or have no effect.
- Follow the instructions for use and quantities indicated on the descaling agent used.

 The descaling process cannot be interrupted. If the descaling process is interrupted (e.g. due to a power cut), it must be completed once the machine is switched on again. The machine will not be able to brew coffee again until the process is completed.



**If the indicator light is lit up yellow, the machine needs to be descaled.**

Descale the machine within the next few days. Do not wait any longer, otherwise so much limescale may collect that a descaling agent will no longer have any effect.

**Descaling takes approx. 30 minutes.**

Do not leave the machine unattended during the descaling process.

## Descaling phase

▷ First remove any blockages in the pad holder as described in the chapter “Cleaning” .

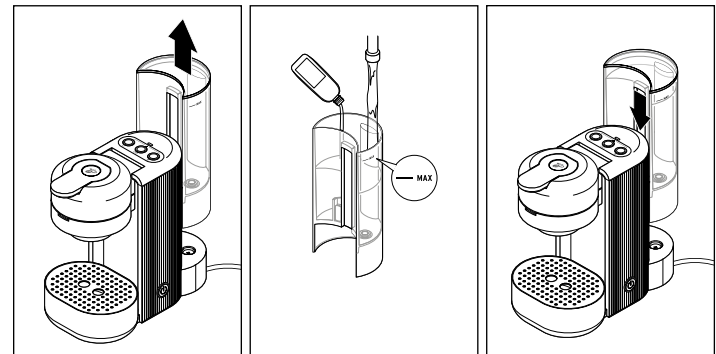
1. Switch off the machine if necessary by pressing the On/Off switch .



**DANGER** -

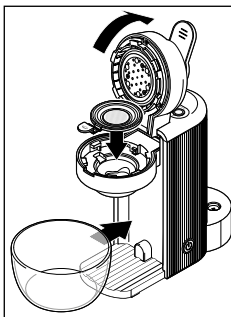
risk of fatal electric shock

**Never pour water into the water tank while the tank is still in the machine!**




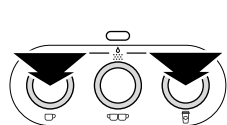
2. Take the water tank out of the machine and pour the descaling agent into the empty water tank as per the manufacturer's instructions.



**IMPORTANT: Add water up to the MAX mark** and replace the water tank.



3. Insert the empty pad holder you use most often (without the pad in) into the lower brew head.
4. Place a heat-resistant container with a capacity of at least **1000 ml** under the double coffee spout. Take the drip tray out of the machine in order to do this.

 You may need to empty the container underneath several times during the descaling process.



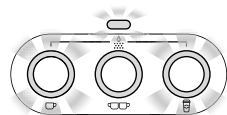
5. Press the buttons  /  at the same time for approx. 3 seconds.





The indicator light **flashes** alternately **yellow/red** during the first phase of descaling.

The machine pumps descaling solution into the pipes several times in approx. 2-minute intervals. Each time it does this, a little descaling solution runs into the container placed underneath.

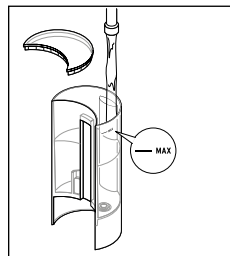
6. Keep an eye on the machine and, if necessary, empty the container **underneath in good time** before it overflows.



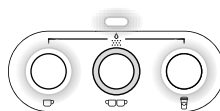
After all the descaling solution has been pumped through, the indicator light flashes **red**, the buttons  /  also **flash** and **1 beep** sounds to indicate that the water tank is empty and the descaling phase is finished.

## Rinsing phase


1. Take the water tank, the pad holder and the double coffee spout out of the machine. Rinse all parts with clear water and dry them thoroughly.



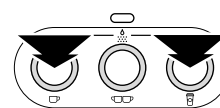
2. Fill the water tank up to the **MAX** mark with fresh water.
3. Then reinsert all parts into the machine. Empty the container underneath and put it back into the machine.





The indicator light **lights up yellow**.

The buttons  /  **light up**.

The machine is ready for the rinsing phase.



4. Press the buttons  /  at the same time again.



The indicator light also **flashes** alternately **yellow/red** during the rinsing phase.

The rinsing phase lasts approx. 2 minutes.

The machine will pump fresh water through the pipes. After approx. 700 ml of water has flown through, the machine pauses.

11. If necessary, you can now empty the container underneath before it overflows.
12. Rinsing continues automatically after approx. 30 seconds until the water tank is empty.

When completed, a beep sounds and the machine automatically switches off. The descaling process is complete.

## Displays in the descaling process

### Before descaling

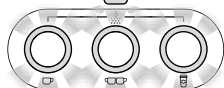





- Indicator light **lights up yellow**  
= Machine requires descaling
- ▷ Start the descaling process promptly.

### In the descaling phase

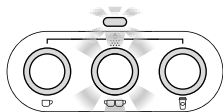



- Indicator light **flashes yellow/red** alternately  
= Descaling process in progress



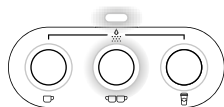
- Indicator light **flashes** alternately **yellow/red**
- all 3 buttons  /  /  **flash**
- 3 **beeps** sound  
= Locking lever/upper brew head not closed correctly

- ▷ Press the upper brew head and the locking lever shut; descaling will then continue automatically.

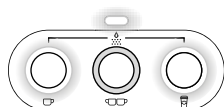




- Indicator light **flashes yellow**
-  button **flashes**
- 2 **beeps** sound  
= Water tank was not filled with descaling solution up to the MAX mark.

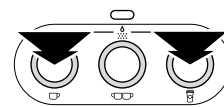
- ▷ Fill the water tank with a sufficient amount of descaler and water solution.





Press the button  to continue the descaling phase to the end.

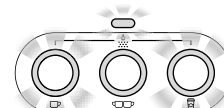




- The indicator light **lights up yellow**.
-  /  buttons **light up**.  
= The machine is ready for the rinsing phase.



- ▷ Press the buttons  /  at the same time to start the rinsing phase.

### In the rinsing phase



- Indicator light **flashes red**
-  /  buttons **flash**
- 2 **beeps** sound  
= Water tank was not filled with fresh water up to the MAX mark.

- ▷ Fill the water tank up to the **MAX** mark with fresh water.

The rinsing process continues automatically until the water tank is empty. The descaling process is finished.

## Problems / solutions

The indicator light flashes red and 2 beeps sound when a button is pressed.	<ul style="list-style-type: none"><li>• The water tank is empty.<ul style="list-style-type: none"><li>▷ Fill the tank with fresh water.</li></ul></li><li>• If the brewing process was interrupted, it is automatically continued after the filled water tank is inserted.</li><li>• When the control buttons remain permanently lit, the machine is ready for use again.</li></ul>	The locking lever cannot be opened or is difficult to open even after the beep sounds to indicate that brewing is finished.	<ul style="list-style-type: none"><li>• The pad holder may be clogged.<ul style="list-style-type: none"><li>▷ In this case, switch off the machine and leave it to cool down sufficiently before taking out the pad holder to remove the blockage. Otherwise, hot liquids could spray out of the pad holder due to excess pressure.</li><li>▷ Use the cleaning needle provided to carefully prod inside the opening on the underside of the pad holder (Fig. 1).</li></ul></li></ul>
Water is dripping from the beverage spout.	<ul style="list-style-type: none"><li>• The water in the system expands as the machine heats up. This causes a little water to drip from the beverage spout. This is normal and is not a fault.</li></ul>	The indicator light lights up red, all 3 control buttons light up.	<ul style="list-style-type: none"><li>• The machine has overheated.<ol style="list-style-type: none"><li>1. Unplug the machine immediately and let it cool down for at least 15 minutes.</li><li>2. Take the water tank and drip tray out of the machine.</li><li>3. Pull the reset lever on the underside of the machine in the direction of the arrow until you hear a click (Fig. 2).</li></ol></li></ul>
No liquid comes out of the beverage spout.	<ul style="list-style-type: none"><li>• The pad holder may be clogged.<ul style="list-style-type: none"><li>▷ Use the cleaning needle provided to carefully prod inside the opening on the underside of the pad holder (Fig. 1).</li></ul></li></ul>		
It is not possible to press down the locking lever.	<ul style="list-style-type: none"><li>▷ Check that the coffee pad is inserted correctly.</li><li>• Are 2 pads inserted in the pad holder for 1 pad?<ul style="list-style-type: none"><li>▷ Replace the pad holder or insert only 1 pad.</li></ul></li></ul>		

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The indicator light lights up yellow.

- The machine needs to be descaled.
  - ▷ Descal it within the next few days.  
Do not wait any longer, otherwise so much limescale may collect that a descaling agent will no longer have any effect. A self-induced defect of this kind will not be covered by the warranty. Proceed as described in the chapter "Descaling".

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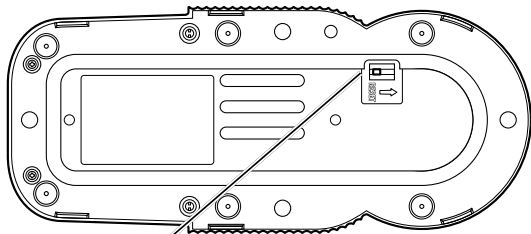
Problems during descaling.

- See explanation of the displays in the section "Descaling - displays in the descaling process".
- 

1



2



Reset lever

## Technical specifications

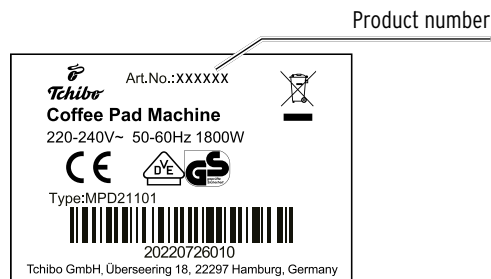
Type / Model:	MPD21101
Product number:	see type plate
Dimensions:	approx. 158 x 334 x 300 mm (WxDxH)
Mains voltage:	220–240 V ~ 50 Hz
Power:	1800 watts
Power consumption when turned off:	<0.5 watts
Automatic switch-off:	approx. 5 minutes
Protection class:	I
Pump pressure:	max. 2 bar
Sound pressure level:	<70 dB(A)
Ambient temperature:	+10 to +40 °C
Water tank capacity:	approx. 1000 ml
Preset brew quantities:	1 cup = approx. 120 ml 2 cups = approx. 240 ml Large cup = approx. 260 ml

Made exclusively for:

Tchibo GmbH, Überseering 18,  
22297 Hamburg, Germany



Product number: You can find the product number on the type plate on the bottom of the casing.



## Disposal

This product and its packaging have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of the **packaging** at a recycling point which sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



**Appliances** marked with this symbol must not be disposed of along with normal household waste!

You are legally obliged to dispose of old appliances separately from household waste. Electronic appliances contain hazardous substances and, if stored or disposed of improperly, may cause harm to health or the environment. Information about where old appliances can be disposed of free of charge is available from your local authorities.

## Warranty

Tchibo GmbH grants a **two-year warranty** from the date of purchase.

Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

We will remedy all defects in workmanship or materials **within the warranty period**. In order for the warranty to be granted, all warranty claims must be accompanied by proof of purchase from Tchibo or from an authorised Tchibo distribution partner. This warranty is valid within the EU, Switzerland and Turkey.

**The warranty does not cover** worn parts, consumables, or damage resulting from improper use or inadequate descaling. Parts and consumables can be ordered from our customer care service.

This warranty does not restrict **statutory warranty rights**. Statutory warranty rights can be asserted free of charge.

## Service and repair

If, contrary to our expectations, a defect is found, please contact our customer care service. Our customer consultants will be happy to advise you on further procedure.

If you have any questions relating to product information, ordering accessories or servicing, please contact our customer care service. Please have the product number to hand in case of any queries.

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### Customer care service

Email: [service@tchibo.de](mailto:service@tchibo.de)

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**Product number:** You can find the product number on the type plate on the bottom of the casing.

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**Product number:** You can find the product number on the type plate on the bottom of the casing.

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