

# Smart tracker card

en Instructions for use

## Dear Customer

Find lost items quickly and easily – with your new Bluetooth®-based smart tracker card for Apple® devices. Ideal for wallets, purses, jacket pockets and more.

### For your safety

Read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage. Keep these instructions for future reference. If you give this product to another person, remember to also include these instructions.

The device is compatible with the Apple “Find My” app and only works with Apple devices.


The product is designed for private use and is not suitable for commercial purposes.

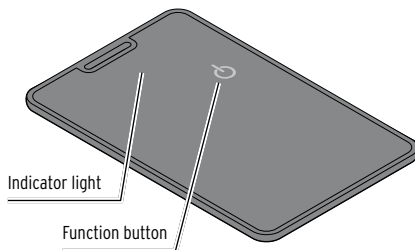
The product is suitable for sale and use in the following countries: Germany, Austria, Switzerland, Czech Republic, Poland, Slovakia, Hungary.

- Keep small parts that could be swallowed (e.g. screws) and packaging materials out of the reach of children. They pose several risks, including the risk of choking/suffocation!
- The product is suitable for outdoor use and complies with protection type IPX4. This means that the product is protected against splashes of water, such as rain. However, you should protect it from heavy rain and running water. The product must never be operated under water. This would immediately result in a short circuit and present the risk of an electric shock.

### WARNING – risk of fire/explosion/burns

The product contains a rechargeable lithium battery. There is a risk of leakage, gas emissions, explosion and fire:

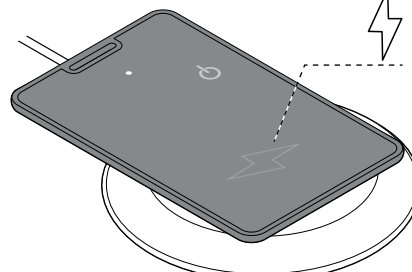
- The rechargeable lithium battery cannot and must not be removed. Keep the battery out of the reach of children.
- Rechargeable lithium batteries must not be taken apart or put back together, thrown into a fire, force-discharged or short-circuited. Do not modify and/or deform/heat/dismantle rechargeable batteries. Do not allow damaged rechargeable batteries to come into contact with water. Risk of fire! If the rechargeable battery is defective, dispose of the product in accordance with current regulations.
-  Do not bend the tracker card! Do not sit on the tracker card (e.g. if you have it in your wallet or trouser pocket) and do not place any heavy objects on it. This can damage the built-in battery. There is a risk of explosion!
- Damaged rechargeable batteries may leak. If a rechargeable battery has leaked, avoid contact with skin, eyes and mucous membranes. If necessary, rinse the affected areas with water and consult a doctor immediately.
- Protect the product from knocks, falls, dust, moisture, direct sunlight and extreme temperatures.
- Do not use caustic or abrasive agents or hard brushes, etc. for cleaning.



### Charging the rechargeable battery

To charge the rechargeable battery, you will need a charging station designed for wireless charging of battery-powered mobile devices with a charging voltage of 5 V. Refer to the instructions for use for your charging station.

- Place the tracker card on the charging station in such a way that the lightning symbol (on the back of the card) is positioned in the centre of the charging surface.



The tracker card emits a beep, and the indicator light glows red during charging. Once the rechargeable battery is fully charged, the green LED will light up green.

Charging time: approx. 30 minutes

Operating time: approx. 6 months

#### Information on rechargeable batteries

- To preserve the rechargeable batteries' full capacity for as long as possible, you should recharge the batteries completely every 2 to 3 months, even if you do not use the product.
- Charge the batteries in an environment between +10 and +40 °C.
- The batteries will best hold their charge at room temperature. The lower the ambient temperature, the shorter the operating time.

### Using the product



When you press the function button, you will hear and feel a click. Tapping the button is not enough!

#### Switching on/off

- To turn on the tracker card, press and hold the function button for approximately 3 seconds until several short beeps sound and the white indicator light flashes once briefly.

- To turn off the tracker card, press the function button two times quickly in succession, then a third time, and hold the button until a sequence of beeps sounds and the white indicator light flashes twice briefly. You will hear a different sequence of beeps depending on whether or not the tracker card was connected when you switch it off.
- To check whether the tracker card is currently switched on, double-click the function button: if the tracker card is on, a single beep will sound. If the tracker card was off, no beep will sound, and the tracker will remain off.

### Connecting with your Apple Account

#### On your Apple device

Keep in mind: The tracker card can only be connected to one Apple Account at a time. If you want to connect it to a different account, you must first remove it from the app of the old account.

1. Make sure the latest iOS update is installed.
2. Allow the “Find My” app to send notifications.
3. Switch the tracker card on.
4. In the “Find My” app, go to “Items” → “+” → “Add Other Item”.
5. As soon as your tracker card has been detected, tap “Connect”.
6. Enter a suitable name and an emoji for the tracker card. The emoji will then be displayed later in the “Maps” app.
7. Tap “Continue”.
8. You must confirm that you want to connect the tracker card to your Apple ID. Tap “Continue”.
9. A map is displayed showing the selected emoji. Tap “Finish”.

Your tracker card is now ready for use.

### Tracking

#### Searching for the tracker card in the immediate vicinity (within earshot)

1. Open the “Find My” app and select “Items”.
  2. Search for the “Lenco Tracker Card” in the list and tap “Play Sound”.
- The tracker card then emits a few beeps.
3. Tap “Stop Sound” to switch the signal beeps off immediately.

#### Displaying the last known location of the tracker card

1. Open the “Find My” app and select “Items”.
2. Tap the “Lenco Tracker Card” in the list.
3. A map is displayed showing the selected emoji at the last known location. You can display directions for getting there by tapping on “Directions” and then “Go”.
4. When you have found your tracker card, you can stop the directions.

#### Receiving a notification if you leave the tracker card behind

1. Open the “Find My” app and select “Items”.
2. Tap the “Lenco Tracker Card” in the list.
3. Scroll down if necessary: “Notify Me When Left Behind” appears under “Notifications”. If required, switch the function to “On”.


You will receive a notification from the Apple device when you move out of range of the tracker card.

## Problems / solutions

### Receiving notifications when the lost tracker card is found

1. Open the "Find My" app and select "Items".
2. Tap the "Lenco Tracker Card" in the list.
3. Scroll down if necessary: Under "Lost Mode", tap "Enable".
4. Information on this mode is displayed. Tap "Continue".
5. Enter a contact telephone number or email and tap "Next".
6. Tap "Activate".

You will receive a message as soon as the tracker card has been found.

 If "Lost Mode" is enabled, the tracker card cannot connect to another Apple device.

▷ If you receive a notification that the tracker card has been found, deactivate "Lost Mode" and the tracker card will be reconnected.

### Removing the tracker card from the app

1. Open the "Find My" app and select "Items".
2. Tap the "Lenco Tracker Card" in the list.
3. Deactivate "Lost Mode" if it was active.
4. Scroll all the way down and tap "Remove Item" and repeat to confirm.

This removes the tracker card, which emits a beep as confirmation. You can now connect it to another Apple Account.

### Renaming the tracker card

1. Open the "Find My" app and select "Items".
2. Tap the "Lenco Tracker Card" in the list.
3. Scroll down and tap "Rename Item".
4. Select a new name and tap "Done".

### Resetting the tracker card

If you have removed the tracker card from your Apple device while in "Lost Mode", you must reset the tracker card before reconnecting it.

▷ Press the function button four times in quick succession, and then press and hold it a fifth time until you hear a sequence of beeps. The tracker card has been reset and is ready for use again.

### Preventing unwanted tracking

If your Apple device detects another person's tracker that is moving with you, you will receive a notification and the other tracker will emit a sound so that you can locate it. This only applies to external trackers that are not currently connected directly to their owner, i.e. the owner is not in the immediate vicinity.

If you are currently with friends or family members who also have a tracker but their tracker is connected to their own device, they will not trigger an alarm.

## Care

- Never immerse in water or other liquids.
- Do not use any caustic, aggressive or abrasive products for cleaning.

▷ If necessary, wipe the tracker card with a damp cloth.

Tracker card cannot be switched on	<ul style="list-style-type: none"><li>• Press the function button to switch on and wait for the confirmation beep.</li><li>• Is the rechargeable battery flat? Charge the rechargeable battery if necessary.</li></ul>
The "Find My" app does not find the tracker card in the list	<ul style="list-style-type: none"><li>• Is the tracker card switched on? Press the function button to switch on and wait for the confirmation beep.</li><li>• Is the rechargeable battery flat? Charge the rechargeable battery if necessary.</li><li>• Is the version of the "Find My" app out of date? Update the app.</li></ul>
The "Find Near-by" option is not displayed	<ul style="list-style-type: none"><li>• "Location Services" not switched on? Switch on Location Services: in the app settings (Settings &gt; Privacy &amp; Security &gt; Location Services)</li></ul>
The app is unable to request a beep from the tracker card	<ul style="list-style-type: none"><li>• Is the rechargeable battery flat? Charge the rechargeable battery if necessary.</li><li>• Is the tracker card outside of <b>Bluetooth®</b> range? Find directions to your tracker card in the app.</li></ul>

## Disposal

The product, its packaging and the built-in rechargeable battery have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and preserves the environment. Dispose of the **packaging** at a recycling point that sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



**Devices, single-use batteries and rechargeable batteries** marked with this symbol must not be disposed of along with household waste!

You are legally obliged to dispose of old devices separately from household waste. Electronic devices contain hazardous substances and, if stored or disposed of improperly, may cause harm to health or the environment. Information about collection points where old devices can be disposed of free of charge is available from your local authorities. Flat single-use and rechargeable batteries must be handed in at a local authority collection point or returned to a battery retailer. Tape off the contacts of lithium single-use/rechargeable batteries prior to disposal.

## Declaration of Conformity

Commaxx BV hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU at the time of its being placed on the market. The complete Declaration of Conformity can be found at [https://commaxx-certificates.com/doc/721367\\_doc.pdf](https://commaxx-certificates.com/doc/721367_doc.pdf).

## Technical specifications

Model:	721 367
<b>Rechargeable battery:</b>	lithium-ion Watt-hour rating: 0.62 Wh (tested as per UN 38.3)
IP code:	IPX4 (splashproof)
<b>Bluetooth®</b> version:	V5.2 BLE / earlier versions (from 1.1) are compatible, but may not support all features
Range:	max. 20 m (in open spaces)
Frequency range:	2.402 GHz to 2.480 GHz
Max. transmission power:	33 mW
Device standards:	GATT
Ambient temperature:	+10 to +40 °C
Manufactured by:	Commaxx BV, Wiebachstraat 37, 6466 NG Kerkrade, The Netherlands
<b>Compatible with</b>	
<b>Bluetooth®</b> Smart-enabled Apple device	
• iOS phones (iOS 14.5 and higher); iOS tablets (iOS 14.5 and higher)	
• The <b>Bluetooth®</b> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Commaxx BV is under licence.	

### Works with Apple®

The Apple® Find My® network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone®, iPad®, Mac®, or the Find Items app on Apple Watch®. To use the Apple Find My app to locate this item, the latest version of iOS®, iPadOS®, or macOS® is recommended. The Find Items app on Apple Watch requires the latest version of watchOS®. Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards. Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under licence.

### Information about the built-in rechargeable battery

Manufacturer: Dongguan Chengxing Electronics Co., Ltd  
No.6 Fumin Road, Yuning Industrial Zone, Hengli Town,  
Dongguan City, Guangdong Province, China,  
[www.dg-cstar.com](http://www.dg-cstar.com) / [2414974248@qq.com](mailto:2414974248@qq.com)  
Battery type: rechargeable lithium-ion cell  
Manufactured: 06/2025  
Made in: China  
Imported by: Commaxx B.V., Wiebachstraat 37,  
6466 NG Kerkrade, The Netherlands  
mail to: [tchibo@lenco.com](mailto:tchibo@lenco.com)



Product number: 721 367