Tchibo

Smart tracker

CE

en **Instructions for use**

Dear Customer

Find lost items quickly and easily with your new *Bluetooth*®-based smart tracker for Apple® and Android devices. The smart tracker uses the large location tracking platforms "Find My" by Apple® and "Google's Find Hub" by Google, letting you conveniently locate your belongings via smartphone or tablet.

IMPORTANT: The smart tracker can only be actively connected to one of the two location tracking platforms at a time – it is not possible to use both systems simultaneously!

For your safety ⚠

Read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage. Keep these instructions for future reference.
If you give this product to another person, remember to also include these instructions.

Intended use

The smart tracker works with Apple® devices via the "Find My" app or with Android devices via the "Find Hub" app.

The product is designed for private use and is not suitable for commercial purposes.

The product is suitable for sale and use in the following countries: Germany, Austria, Switzerland, Czech Republic, Poland, Slovakia, Hungary.

Danger to children

- This product is not a toy. Keep the product out of the reach of children.
- Keep the packaging materials out of the reach of children. They pose several risks, including the risk of suffocation!

Danger due to electricity

- The product is suitable for outdoor use and, when the protective cap on the USB-C charging socket is closed, conforms to protection type IP64. This means that it is protected against drops and splashes of water, such as rain. However, you should protect it from heavy rain and running water. The product must never be operated under water. This would immediately result in a short circuit and present the risk of an electric shock.
- Do not use the product if it shows signs of damage or if it has fallen down.
- Do not make any modifications to the product. Do not force-fully open the casing. Have repairs to the product carried out only by a specialist workshop. Improper repairs can result in considerable danger to the user.

Risk of explosion, fire and burns

The tracker has a built-in lithium-ion rechargeable battery.
Warning! Rechargeable lithium batteries can catch fire, explode, leak or release gas ...

... if they are exposed to extreme heat, fire, etc., or extremely low air pressure during use, storage or transport. Only use the product under moderate climatic conditions.

... if they are taken apart, crushed, thrown into fire or a hot oven, or short-circuited. Do not place any sources of naked flames such as burning candles near the product. The product must be kept away from candles and other naked flames at all times to prevent the spread of fire.

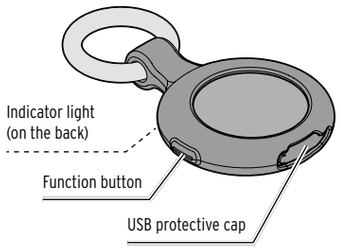
- Do not modify and/or deform/heat/dismantle rechargeable batteries. Do not allow damaged rechargeable batteries to come into contact with water.
- Do not deep-discharge rechargeable batteries.
- You cannot and must not attempt to remove or replace the rechargeable battery built into the tracker yourself. There is a risk of explosion if the battery is replaced incorrectly. If the product can no longer be repaired, dispose of it in accordance with the applicable regulations.
- When charging the rechargeable battery built into the tracker, note the following:
  - The rechargeable battery must not be charged outdoors or in damp rooms. Only charge the rechargeable battery in dry indoor areas.
  - To charge the product, use only the supplied USB-C charging cable and suitable USB mains adapters (not included) that comply with the "Technical specifications".
  - Do not use a faulty USB mains adapter or attempt to repair a faulty USB mains adapter.
  - Do not cover the tracker while it is charging.
  - Only connect the tracker to a properly installed power socket with a mains voltage that complies with the technical specifications of the mains adapter used. The power socket used must be easily accessible so that you can quickly unplug the mains adapter whenever necessary. Route the USB-C charging cable in such a way that it is not a tripping hazard.
  - Unplug the mains adapter from the power socket if any malfunctions occur while charging, when the rechargeable battery is fully charged, during thunderstorms and before cleaning the product.
  - After charging, carefully close the charging socket with the protective cap again to prevent water from getting in.

Material damage

- Do not immerse the product or the USB-C charging cable in water or other liquids. Do not charge the product outdoors or in rooms with high humidity.
- Do not drop the product or subject it to other forms of severe physical impact.
- Do not under any circumstances open or remove any part of the casing. Do not insert any objects into the openings in the casing.
- Protect the product from ...
  ... intense heat, e.g. from direct sunlight, radiators or in a car.
  ... dust, sand and moisture.
- Do not use any caustic, aggressive or abrasive products for cleaning.

Works with Apple Find My

Works with Android Find Hub

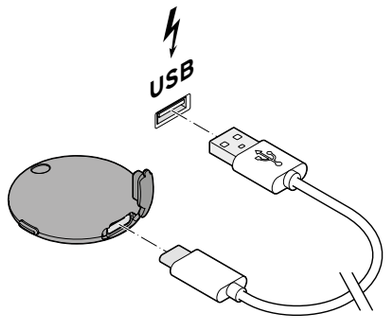


Charging the battery

The rechargeable battery comes in a half-charged state. This is to prevent it from becoming damaged. Fully charge the battery before using the product for the first time.

Charge the battery from the mains using the supplied USB-C charging cable and a suitable mains adapter (not included).

1. Make sure the tracker is switched off (see chapter "Operating the smart tracker").

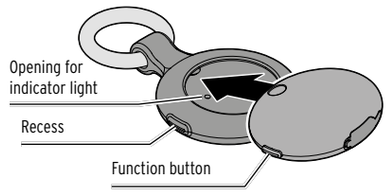


2. Open the protective cap on the USB-C charging socket.
3. Connect the tracker to a USB-C cable and a USB mains adapter.
4. Insert the mains adapter into a suitable power socket.

The indicator light lights up red.

When the battery is flat, it normally takes approx. 2 hours to fully charge it. Once the rechargeable battery is fully charged, the indicator light will go out.

5. Then disconnect the charging cable from the tracker and close the charging socket with the protective cap.
6. Remove the mains adapter from the power socket.



7. Slide the tracker into the keyring cover. Make sure it is correctly aligned:
   The function button must sit in the recess provided for it, and the indicator light must be visible through the opening.

Information on rechargeable batteries

- The rechargeable battery has a battery life of up to 3 months in standby mode. Battery life may vary depending on the ambient conditions and how often you press the function button.
- To preserve the rechargeable battery's full capacity for as long as possible, fully charge the tracker every 2 to 3 months, even if you do not use the product.
- Charge the tracker in an environment between +10 and +40 °C.
- The battery will best hold its charge at room temperature. The lower the ambient temperature, the more battery life is reduced.

Operating the smart tracker

Switching on

▷ **Hold** down the function button **for approx. 3 seconds**. You will hear an ascending tone sequence.

ⓘ If the tracker is unable to connect to a device within 10 minutes of being switched on, it automatically switches off to save energy.

Switching off

▷ Press the function button **briefly 5x in a row**. You will hear a descending tone sequence.

Checking the connection status

▷ Press the function button **briefly 2x in a row**.

- You will hear a beep and the indicator light will flash – the tracker is connected to a mobile device and is active (the tracker is connected in real time to a mobile device and the app, and its location is continuously updated).
- You will hear a melody and the indicator light will flash – the tracker is connected to a mobile device, but is inactive (the tracker is connected to a mobile device and the "Find My" app, but is in standby mode).
- You will hear a melody, but the indicator light will NOT flash – the tracker is not connected to any mobile device.

Resetting the tracker

▷ Press the function button **briefly 4x in a row** (you will hear a melody), **then press and hold the button a 5th time for approx. 5 seconds** until you hear a short tone sequence. The tracker is reset and ready for use again.

Checking the battery level

You can check the smart tracker's battery level in the app it is connected to.

ⓘ The battery level is not updated in real time.

Android™- Connecting the smart tracker to Google's "Find Hub" app

The smart tracker is compatible with the "Find Hub" app on your Android device. Once the tracker is connected via the "Find Hub" app, it can be located.

The "Find Hub" network requires a mobile device with Android 12 or a later version.

For optimum performance and security, we recommend updating your device's software and the app regularly. Updates are available directly on Google Play.

ⓘ
- The smart tracker can only be connected to one device. If you want to connect it with a "new" device, you must first remove the "old" device from the app and then reset the tracker (see chapter "Operating the smart tracker", section "Resetting the tracker").
- Note that menu items and the terms used in the app may change with software updates. However, the underlying function or meaning remains the same.

1. Activate the ***Bluetooth***® function on your mobile device (e.g. smartphone) and ensure that you have a stable network connection.
2. Search for the "Find Hub" app on Google Play or scan the QR code shown, then install the app on your mobile device.
3. Switch the tracker on.
4. Open the app and make sure that you are logged in to your Google Account before you connect.
5. Wait until the Tchibo tracker appears in the app.

ⓘ
- The smart tracker must be in the immediate vicinity of your device.
- Make sure that only one smart tracker is in pairing mode at a time.
- If the smart tracker still does not appear in the app after several connection attempts, reset it and try again (see chapter "Operating the smart tracker", section "Resetting the tracker").

6. You must confirm that you want to connect the tracker to your Google Account, Tap "**Connect**".
7. You must confirm that you know the user responsibly, Tap "**Continue**".

The smart tracker is now ready for use.

Searching for the tracker in the immediate vicinity (within earshot)

1. Open the "Find Hub" app.
2. Find the tracker in the list and tap "**Play sound**". The tracker will then play a continuous melody.
3. Tap "**Stop sound**" to switch off the beeps.

This function lets you locate the tracker acoustically.

The sound playback only works if the smart tracker is within range of your device (up to 20 metres in open terrain).

Sharing the tracker's location

You can allow a trusted person to help locate the smart tracker.

1. Open the "Find Hub" app.
2. Find the tracker in the list and tap "**Share ownership**".
3. Read the information displayed in the app, then tap "**Continue**".
4. You can now select the person you want and send a link to share the tracker by email or another service.

Receiving notifications when the lost tracker is found

1. Open the "Find Hub" app.
2. Find the tracker in the list and tap "**Mark as lost**".
3. Tap "**Continue**".
4. Enter a contact phone number, message and email address then tap "**Mark as lost**".

You will receive a message as soon as the tracker has been found.

This function is only available if there is no ***Bluetooth***® connection to your paired Android device – in other words, if the smart tracker is not in the vicinity of your device.

Removing the smart tracker from the "Find Hub" app

1. Open the "Find Hub" app.
2. Find the tracker in the list and tap the cog icon to display further options.
3. Tap **"Remove from Find Hub**".
4. Read the information displayed in the app and tap "**Remove**" twice.

After removal, you will hear a short melody and the smart tracker will switch to standby mode.

ⓘ
- If you want to connect the smart tracker to a different mobile device or a different location-sharing network, reset it (see chapter "Operating the smart tracker", section "Resetting the tracker").
- After removing the tracker from your mobile device, if you wish to reconnect it, you will first need to reset it (see chapter "Operating the smart tracker", section "Resetting the tracker").
  You can then pair the tracker again via the connection notification that appears on your mobile device.
  Tip: If the connection fails, tap "**Connect**" again. You can also reset the tracker and restart your mobile device. Make sure that ***Bluetooth***® is enabled and there is a stable network connection.
  Note: If after restarting your mobile device you click "Close" or "Ignore" repeatedly on the connection notification, the connection notification will not be displayed again. In this case, restart your mobile device and make sure that ***Bluetooth***® is enabled and there is a stable network connection. The connection notification will then appear automatically again.

If you locate an unknown tracker

If you receive a notification on your mobile device about an unknown Tchibo tracker nearby, you can tap the notification to make it ring, allowing you to locate the tracker. Once you have found the Tchibo tracker, press the function button **briefly 5x in a row** to switch the tracker off. After being switched off, the Tchibo tracker is removed from the "Find Hub" network, meaning the owner no longer receives location updates for the tracker. You will also no longer receive notifications about this Tchibo tracker.

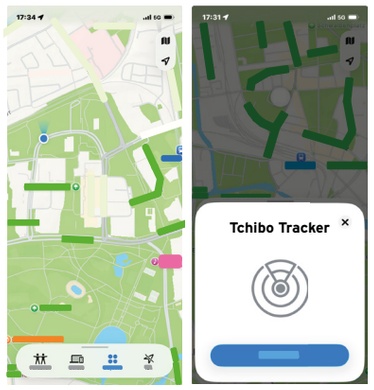
Apple®- Connecting the smart tracker to the "Find My" app

The smart tracker is compatible with the "Find My" app on your iPhone, iPad, Apple Watch and Mac. Once the tracker is connected via the "Find My" app, it can be located.

For optimum performance and security, we recommend updating your device's software and the app regularly. You can find available updates directly in the Apple® App Store.

ⓘ
- The smart tracker can only ever be connected to one device at a time. If you want to connect it to a "new" device, you must first remove it from the app on the "old" device and reset the tracker (see chapter "Operating the smart tracker", section "Resetting the tracker").
- Note that menu items and the terms used in the app may change with software updates. However, the underlying function or meaning remains the same.

1. Activate the ***Bluetooth***® function on your mobile device (e.g. smartphone) and ensure that you have a stable network connection.
2. The app comes pre-installed on Apple® devices by default. If this is not the case, search the App Store for "Find My" or scan the QR code shown and install the app on your mobile device.
3. Switch the tracker on.
4. Start the app.



5. In the "Find My" app, go to "**Items**" --> "**Add Item**" --> "**Other Supported Item**" or "**Other Item**".
6. Once your Tchibo tracker has been found, tap "**Connect**".
7. Enter a suitable name and an emoji for the tracker. The emoji will then be displayed later in the "Map" app.
8. Tap "**Continue**".
9. You must confirm that you want to connect the tracker to your Apple® ID. Tap "**Agree**".
10. A map with the selected emoji is displayed.
    Read the information displayed in the app and tap "**Finish**".

The smart tracker is now ready for use.

Searching for the tracker in the immediate vicinity (within earshot)

1. Open the "Find My" app.
2. Find the tracker in the list and tap "**Play Sound**". The tracker will then play a continuous melody.
3. Tap "**Stop Sound**" to switch off the beeps immediately.

This function lets you locate the tracker acoustically.

The sound playback only works if the smart tracker is within range of your device (up to 20 metres in open terrain).

Receiving notifications when the lost tracker is found

1. Open the "Find My" app.
2. In the "**Items**" menu, select the tracker.
3. Then, under "**Lost Item**" tap "**Show Contact Info**" and follow the instructions to enter your contact details.

You will receive a notification as soon as the tracker has been found.

When you receive a message that the tracker has been found, switch off the "**Lost Item**" function again; the tracker will then be reconnected.

Receiving notifications when you move out of range of the tracker

1. Open the "Find My" app.
2. In the "**Items**" menu, select the tracker.
3. "**Notify When Left Behind**" appears under "**Notifications**". If required, switch the function to "**On**".

You will receive a notification from the Apple®-device when you move out of range of the tracker.

Removing the smart tracker from the "Find My" app

1. Open the "Find My" app.
2. Select the tracker.
3. Under "**Settings**", tap "**Remove**" and follow the instructions.

After removal, you will hear a short melody and the smart tracker will switch to standby mode.

ⓘ If you want to connect the smart tracker to a different mobile device or a different location-sharing network, reset it (see chapter "Operating the smart tracker", section "Resetting the tracker").

Care

- Do not immerse the tracker in water or any other liquids.
- Do not use any caustic, aggressive or abrasive products for cleaning.

▷ If necessary, wipe the tracker with a damp cloth.

Problems / solutions

The tracker cannot be switched on.	• Hold down the function button for approx. 3 seconds to switch on, and wait for the ascending tone sequence. • Is the rechargeable battery flat? Charge the rechargeable battery if necessary.
The "Find Hub" app or "Find My" app cannot find the tracker in the list.	• Tracker not switched on? Hold down the function button for approx. 3 seconds to switch on, and wait for the ascending tone sequence. • Is the rechargeable battery flat? Charge the rechargeable battery if necessary. • Is the version of the "Find Hub" app or "Find My" app out of date? Update the app.
The location is not displayed.	• "Location Services" not switched on? Switch on "Location Services" in the app settings (Settings > Privacy & Security > Location Services). • To locate the tracker, use "Play Sound" or check its location on the map.
The app cannot request a signal beep from the tracker.	• Is the rechargeable battery flat? Charge the rechargeable battery if necessary. • Is the tracker out of ***Bluetooth***® range? Search for the route to your tracker in the app.

Disposal

The product, its packaging and the built-in rechargeable battery have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and preserves the environment. Dispose of the **packaging** at a recycling point that sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.

Devices, single-use batteries and rechargeable batteries marked with this symbol must not be disposed of along with household waste!
You are legally obliged to dispose of old devices separately from household waste. Electronic devices contain hazardous substances and, if stored or disposed of improperly, may cause harm to health and the environment.
Information about collection points where old devices can be disposed of free of charge is available from your local authorities. Flat single-use and rechargeable batteries must be handed in at a local authority collection point or returned to a battery retailer.
Tape off the contacts of lithium single-use/rechargeable batteries prior to disposal.

Declaration of Conformity

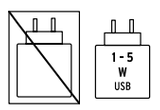
Tchibo GmbH hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Regulation (EU) 2014/53 (RED) and Regulation (EU) 2023/988 (General Product Safety Regulation) at the time of its being placed on the market.

Enter the product number (**764290, 764291**) in the search box at www.tchibo.de – you will be directed to the product page where you can download the full Declaration of Conformity.

Technical specifications

Model:	764 290 (1-piece set) 764 291 (4-piece set)
Rechargeable battery: (tested as per UN 38.3)	lithium-ion battery 3.7 V / 75 mAh Watt-hour rating: 0.2775 Wh
Input:	5 V ⎓ 1 A
Charging time:	approx. 2 hours
Operating time:	approx. 3 months (on standby)
IP code:	IP64 (splash-proof)
Protection class:	III
Bluetooth®	
Version:	V5.3 BLE
Range:	max. 20 m (in open spaces)
Frequency range:	2.402 GHz to 2.480 GHz
Max. transmission power:	10 mW
Device standards:	GATT
Ambient temperature:	+10 to +40 °C
Made exclusively for:	Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

In the course of product improvement, we reserve the right to make technical and visual modifications to the product.



The power output of the charger must cover a range from 1 watt (minimum output required by the radio equipment) to 5 watts (output required for the maximum charging speed).

Compatible with

Bluetooth®-enabled smartphone or tablet.
Android from 12 / iOS from 14.5 or higher.

- The ***Bluetooth***® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Tchibo GmbH is under license.

Works with Apple®

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended.
The Find Items app on Apple Watch requires the latest version of watchOS.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

Works with Android

Requires Android 12 phone and up. Smart Tag must be within 100 meters of any Android device.

Find Hub network requires location services and ***Bluetooth***® to be turned on. Requires cell service or internet connection. Works on Android 9+ and in certain countries for age-eligible users.

UWB precision requires supported Android phone; UWB available upon future Android integration.

This product has been certified by Google to meet Find Hub network accessory specifications. Google is not responsible for the operation of this product. Google is also not responsible for ensuring that the product complies with any applicable safety standards or other requirements.

Google, Android, Google Play and Find Hub are trademarks of Google LLC.

Information about the rechargeable battery (non-removable)

Manufacturer:	GuangDong Boost Power Electronic Technology Co., Ltd.
Address:	Room 703, Floor 7, No. 7, Aotou Main Street, Xia Bian Community, Chang'an Town, Dongguan City, Guangdong, P.R. China
Email:	642662231@qq.com
Manufacturing date:	05/2026
Made in:	China

Hazardous substances:

The battery contains substances that are classified as hazardous under EU chemicals legislation.
These include lithium compounds and a flammable electrolyte system (e.g. lithium-manganese-nickel-cobalt, lithium hexafluorophosphate).

An overview of hazardous substances:

Under normal conditions of use, the battery does not pose any risk. However, in the event of damage, puncture or improper handling, corrosive and irritant substances may be released.

Suitable extinguishing media:

In the event of a fire, use dry powder extinguishing agents. Carbon dioxide (CO_2) fire extinguishers are also suitable. Water should only be used with caution, as burning particles may be ejected.

The battery contains critical raw materials as defined by EU legislation, including lithium, cobalt, manganese, graphite, copper, nickel and aluminium – each of which is present in concentrations exceeding 0.1% (w/w).

The battery contains lead (Pb), cadmium (Cd) and mercury (Hg) in quantities below the legally prescribed limits:
Pb < 0.01%, Hg < 0.001%, Cd < 0.002%.

www.tchibo.de/instructions

Product number: 764 290, 764 291

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