

# Smart tracker

en Instructions for use

## Dear Customer

Find lost items quickly and easily with your new Bluetooth®-based smart tracker for Apple® devices. Use it to locate suitcases, handbags, bicycles, key rings and much more.

## For your safety

Read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage. Keep these instructions for future reference. If you give this product to another person, remember to also include these instructions.

The device is synchronised with the Apple "Find My®" app and only works with Apple devices.

It is designed for private use and is not suitable for commercial purposes.

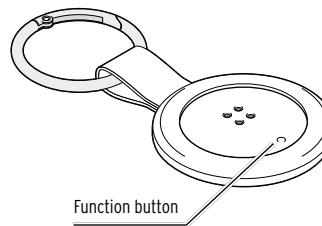
The product is suitable for sale and use in the following countries: Germany, Austria, Switzerland, Czech Republic, Poland, Slovakia, Hungary.

- Keep small swallowable parts (e.g. screws) and packaging materials out of the reach of children. They pose several risks, including the risk of suffocation!
- The product is suitable for outdoor use and complies with protection type IPX4. This means that the product is protected against splashes of water, such as rain. However, you should protect it from heavy rain and running water. The product must never be operated under water. This would immediately result in a short circuit and present the risk of an electric shock.

 The product contains a lithium battery (coin battery). There is a risk of leakage, gas emissions, explosion and fire:

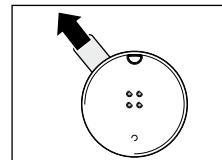
- Dispose of used batteries immediately. Swallowing batteries can be fatal. Swallowing a battery can cause severe internal chemical burns and even death within 2 hours. Keep both new and used batteries out of the reach of children. If the battery compartment does not close properly, discontinue use of the product and keep it out of the reach of children. If you think that a battery has been swallowed or has got into the body in any other way, seek medical advice immediately.
- Warning! Lithium batteries can explode if inserted incorrectly. Therefore, ensure the polarity (+/-) is correct when inserting the battery. Use only batteries of the same or of equivalent type (see the technical specifications).
- Single-use batteries must not be charged, taken apart, thrown into a fire or short-circuited. Do not modify and/or deform/heat/dismantle single-use batteries. Do not allow damaged batteries to come into contact with water.
- Single-use batteries must not be overdischarged. Keep unused batteries in the original packaging. Unpacked batteries (either new or partially/fully used) must be stored in an orderly fashion so that their contacts cannot touch each other. Also keep them away from metal objects.
- If a single-use/rechargeable battery has leaked, avoid all contact with skin, eyes and mucous membranes. If necessary, rinse the affected areas with water and consult a doctor immediately.
- The contact terminals in the battery compartment must not be short-circuited.

Works with  
**Apple Find My**



- If necessary, clean the battery and device contacts before inserting the single-use/rechargeable batteries. Risk of overheating!
- Remove the single-use/rechargeable batteries from the product when they are flat or if you do not intend to use the product for a longer period of time. This will help prevent damage caused by leakage.

## Activating/changing the battery

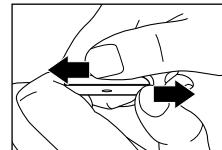


The battery is already inserted upon purchase. Remove the insulating strip to activate the battery. The strip is firmly held between the housing parts. Pull it out of the battery compartment as straight as possible

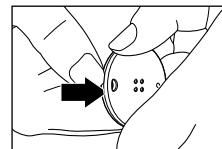
using force, but be careful not to tear it.

## Changing the battery

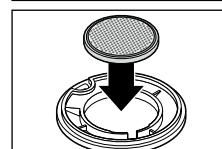
When a battery change becomes necessary, you will receive an appropriate notification via the "Find My" app.



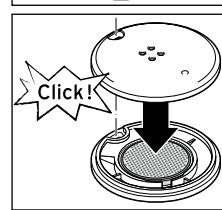
1. Twist the two halves of the tracker in opposite directions a little as shown. This requires a little force, especially the first time.



2. Separate the battery compartment lid by inserting a finger nail in the gap.



3. Remove the used battery and insert the new one. Ensure that the polarity (+/-) is correct when doing so. In the illustration, the positive pole is on the underside.



4. Replace the lid and turn it clockwise to lock it.

## Connecting with your Apple account

### Switching on and off

- ▷ Press the function button ...
  - ... 1x briefly to switch the tracker on. You will hear various different signal beeps depending on whether or not the tracker was connected.
  - ... 2x briefly and 1x longer (approx. 3 seconds) to switch the tracker off. You will hear two beeps.
- ▷ To check whether the tracker is currently switched on, double-click the function button: if it is switched on, you will hear a single beep. If the tracker was switched off, you will hear a long beep and the tracker is then switched on.

### On your Apple device

Keep in mind: The tracker can only be connected to one Apple account at a time. If you want to connect it to a different account, you must first remove it from the app of the old account.

1. Make sure the latest iOS update is installed.
2. Allow the "Find My" app to send notifications.
3. Switch the tracker on.
4. In the "Find My" app, go to "Items" → "+" → "Other Supported Item".
5. As soon as your tracker has been detected, tap "Connect".
6. Enter a suitable name and an emoji for the tracker. The emoji will then be displayed later in the "Map" app.
7. Tap "Continue".
8. You must confirm that you want to connect the tracker to your Apple ID. Tap "Agree".
9. A map with the selected emoji is displayed. Tap "Finish".

Your tracker is now ready for use.

## Tracking

### Searching for the tracker in the immediate vicinity (within earshot)

1. Run the "Find My" app and select "Items".
2. Search for the tracker in the list and tap "Play sound". The tracker then emits a few beeps.
3. Tap "Stop sound" to switch the signal beeps off immediately.

### Displaying the last known location of the tracker

1. Run the "Find My" app and select "Items".
2. Tap the tracker in the list.
3. A map is displayed showing the selected emoji at the last known location. You can display directions for getting there by tapping on "Directions" and then "Go".
4. When you have found your tracker, you can stop the directions.

### Receiving a notification if you leave the tracker behind

1. Run the "Find My" app and select "Items".
2. Tap the tracker in the list.
3. Scroll down if necessary: "Notify When Left Behind" appears under "Notifications". If required, switch the function to "Done".

You will receive a notification from the Apple device when you move out of range of the tracker.

## Problems / solutions

**Receiving notifications when the lost tracker is found**

1. Run the "Find My" app and select "Items".
2. Tap the tracker in the list.
3. Scroll down if necessary: Under "Lost Mode", tap "Enable".
4. Information on this mode is displayed. Tap "Continue".
5. Enter a contact telephone number or email and tap "Next".
6. Tap "Activate".

You will receive a message as soon as the tracker has been found.

**Tip:** If "Lost Mode" is switched on, the tracker cannot connect to another Apple device.

▷ If you receive a notification that the tracker has been found, deactivate "Lost Mode" and the tracker will be reconnected.

### Removing the tracker from the app

1. Run the "Find My" app and select "Items".
2. Tap the tracker in the list.
3. Deactivate "Lost Mode" if it was active.
4. Scroll all the way down and tap "Remove item" and repeat to confirm.

This removes the tracker which emits a beep as confirmation. You can now connect it to another Apple account.

### Renaming the tracker

1. Run the "Find My" app and select "Items".
2. Tap the tracker in the list.
3. Scroll down and tap "Rename item".
4. Select a new name and tap "Done".

### Resetting the tracker

If you have removed the tracker from your Apple device in "Lost Mode", you will need to reset it to reconnect it.

▷ Press the function button four times in quick succession, and then press and hold it a fifth time until you hear a sequence of beeps. The tracker is reset and ready for use again.

### Preventing unwanted tracking

If your Apple device detects another person's tracker that is moving with you, you will receive a notification and the other tracker will emit a sound so that you can locate it. This only applies to external trackers that are not currently connected directly to their owner, i.e. the owner is not in the immediate vicinity.

Friends or family members with whom you are currently together and who also have a tracker but which is connected to their own device will not trigger an alarm.

### Care

- Never immerse in water or other liquids.
- Do not use any caustic chemicals, or aggressive or abrasive detergents for cleaning.

▷ If necessary, wipe the tracker with a damp cloth.

## Technical specifications

Model:	727 042
<b>Single-use battery:</b>	CR2032/3.0 V (Li) Watt-hour rating: 0.66 Wh (tested as per UN 38.3)
IP code:	IPX4 (splashproof)
<b>Bluetooth®</b> version:	V5.2 BLE / earlier versions (from 1.1) are compatible but may not support all features
Range:	max. 20 m (in open spaces)
Frequency range:	2.402 GHz to 2.480 GHz
Max. transmission power:	33 mW
Device standards:	GATT
Ambient temperature:	+10 to +40 °C
Manufactured by:	Commaxx BV, Wiebachstraat 37, 6466 NG Kerkrade, The Netherlands, support@commaxxgroup.com
<b>Compatible with</b>	
<b>Bluetooth®</b> smart-enabled Apple device	
• iOS phones (iOS 14.5 and higher); iOS tablets (iOS 14.5 and higher)	
• The <b>Bluetooth®</b> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Commaxx BV is under license.	

### Disposal

The product, its packaging and the batteries supplied have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and preserves the environment. Dispose of the **packaging** at a recycling point that sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



**Devices, single-use batteries and rechargeable batteries** marked with this symbol must not be disposed of along with household waste!

You are legally obliged to dispose of old devices separately from household waste. Electronic devices contain hazardous substances and, if stored or disposed of improperly, may cause harm to health and the environment. Information about collection points where old devices can be disposed of free of charge is available from your local authorities. Flat single-use and rechargeable batteries must be handed in at a local authority collection point or returned to a battery retailer. Tape off the contacts of lithium single-use/rechargeable batteries prior to disposal.

### Declaration of Conformity

Commaxx BV hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU at the time of its being placed on the market.

The complete Declaration of Conformity can be found at <https://doc.nedis.com/en-us/149585-727042>



Product number: 727 042